

# **UNIVERSITY OF MYSORE**

# MASTER OF SOCIAL WORK

# MSW

# **SYLLABUS**

CREDIT BASED, CHOICE BASED CONTINUOUS ASSESSMENT PATTERNED EDUCATION SYSTEM.

(Regulations, Scheme of Examination and Course Content)

To be effective form the Academic Year 2015-16

# DEPARTMENT OF STUDIES IN SOCIAL WORK UNIVERSITY OF MYSORE MANASAGANGOTRI MYSORE - 570006

#### MASTER OF SOCIAL WORK DISTRIBUTION OF COURSE CONTENT AND CREDITS Honor's level

#### **Papers offered**

#### **MSW-I** Semester

## Core papers for odd Semesters - Honor's level

Sl No.	Code No.	Paper title	L	Т	Р	Credits
1	SWHC-1	Social Work - History and Ideologies	2	1	0	3
2	2 SWHC-2 Society and Dynamics of Human Behavior		2	1	0	3
3	SWHC-3	Work with Individuals and Families	2	1	0	3
4	SWHC-4	Work with Groups	2	1	0	3
5	SWHC-5	Work with Communities	2	1	0	3
6	SWHC-6	Social Work Practicum – I	0	0	3	3
Total Credits						18

#### **MSW-II Semester**

## Core papers for even semesters - Honor's level

Sl No	Code No.	Paper title	L	Т	Р	Credits
1	SWHC-7	Management of Developmental and Welfare Services		1	0	3
2	SWHC-8	Social Work Research and Statistics	2	1	0	3
3	SWHC-9	Social Work Practicum – II (Social Work Camp and Summer Placement)	0	0	3	3
4	SWHC-10	Social Work Practicum - III	0	0	3	3
5	SWSC-1	Communication and Counseling / or Gandhian Approach to Welfare and Development	2	1	0	3
6	SWSC-2	Personal and Professional Growth / or Population and Environment	2	1	0	3
Total						

7	SW0E -1	Social Work Practice with Children / or Science of Crime, Penology and Social Work Practice	3	1	0	4	
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#### **MSW-III Semester**

## (Odd semester) Masters level

Sl No.	Code No.	Paper title	L	Т	Р	Credits
1	SWHC - 11	Human Resource Management	2	1	0	3
2	SWHC - 12	Social Work Practicum - IV	0	0	3	3
3	SWSC - 3	Social Work with Tribal and Rural Communities/ or Organisational Behavior and Organisational Development	2	1	0	3
4	SWSC - 4	Preventive and Social Medicine and Medical Social Work/ or Rehabilitation and Aftercare Services	2	1	0	3
5	SWSC - 5	Social Policy, Planning and Development / or Legal System in India	2	0	0	2
	Total Credits					14

		Gerentological Social Work / or				
6	SWOE-2	Management of Non-Governmental	3	1	0	4
		Organizations				

## **MSW-IV Semester**

## Master's level - even Semester

Sl No.	Code No.	Paper title	L	Т	Р	Credits
1	I         SWHC - 13         Employee Relations and Legislation		2	1	0	3
2	2 SWHC – 14 Mental Health and Psychiatric Social Work		2	1	0	3
3	SWHC - 15	Major Project	0	0	4	4
4	SWHC - 16	Social Work Practicum – V	0	0	3	3
5	SWHC - 17	Social Work Practicum - VI	0	0	3	3
5	50011C = 17	(Block Placement)	0	0	5	5
		Human Resource Development and Employee	2	0	0	2
6	SWSC - 6	Wellness				or
0	5775C-0	/or				2
		Case studies	0	0	2	2
	Total Credits					

7	SWOE-3	Disaster Management / or Correctional Administration and Services	3	1	0	4
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#### Appendix – I

#### MASTER OF SOCIAL WORK DISTRIBUTION OF PAPER CODE AND CREDITS Honor's level

#### **Paper Codes and Credits**

Paper Code	Paper	L	Т	Р	Credits
SWHC-1	HC	2	1	0	3
SWHC-2	HC	2	1	0	3
SWHC-3	HC	2	1	0	3
SWHC-4	HC	2	1	0	3
SWHC-5	HC	2	1	0	3
SWHC-6	HC	0	0	3	3
	Total				18

#### Core papers for odd semesters I semester MSW

#### Core papers for even semesters II semester MSW

Paper Code	Paper	L	Т	Р	Credits
SWHC-7	НС	2	1	0	3
SWHC-8	HC	2	1	0	3
SWHC-9	HC	0	0	3	3
SWHC-10	HC	0	0	3	3
SWSC-1	SC	2	1	0	3
SWSC-2	SC	2	1	0	3
Total					18

SWOE-1 SWOE	3	1	0	4
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#### Master's level

# Core papers for odd semesters. III semester MSW

Paper Code	Paper	L	Т	Р	Credits
SWHC - 11	HC	2	1	0	3
SWHC - 12	HC	0	0	3	3
SWSC - 3	SC	2	1	0	3
SWSC - 4	SC	2	1	0	3
SWSC - 5	SC	2	0	0	2
	Total				14

SWOE-2 SWOE	3	1	0	4
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#### Master's level - even semester

Paper code	Paper	L	Т	Р	Credits
SWHC - 13	HC	2	1	0	3
SWHC - 14	HC	2	1	0	3
SWHC - 15	HC	0	0	4	4
SWHC - 16	HC	0	0	3	3
SWHC - 17	HC	0	0	3	3
	SC	2	0	0	2
SWSC - 6					Or
		0	0	2	2
Tota	al				18

SWOE-3	SWOE	3	1	0	4
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HC= Hard Core Paper, SC= Soft Core Paper, OE= Open Elective, SWP= Social Work Practicum, BP=Block Placement, SP=Summer Placement, CS= Case Studies, RP= Research Project.

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#### **Objectives of the Course (Master of Social Work):**

- 1. To provide education and training in social work to those desirous of making a career in social work practice.
- 2. To provide opportunities through intensive field practicum to work with variety of people in their development and provide service to those who are in need of it.
- 3. To provide inter-disciplinary collaboration for better understanding of human problems, services and issues related to human development.
- 4. To link theory with practice in every sphere of human service endeavors.
- 5. To develop requisite knowledge, skills and values in working with people
- 6. To promote among learners a sense of responsibility and commitment to work with different sections of people and especially of the vulnerable sections of the society
- 7. To promote opportunities and to create awareness for personal growth
- 8. To acquire knowledge and skills in undertaking practice-based research and to administer human service organizations

#### Name of the Course:

The course shall be called ' Master of Social Work' (MSW).

#### **Duration of the Course:**

The Course of study **for MSW Degree** shall extend over a period of four semesters spreading over two academic years.

#### **Regulations:**

#### ELIGIBILITY FOR ADMISSION TO MSW COURSE

Candidates who have passed BSW/ BA/ B.Sc. / B.Com. / BBM/ B.C.A / LLB of the University of Mysore or any other university recognized as equivalent there to are eligible for admission to MSW course. Candidates will be selected for admission as per the general guidelines issued from the University of Mysore from time to time. The Department/University shall conduct entrance examination for admission to the course.

The examination is of two hour duration and the question paper comprises of 100 objective type questions - 20% questions from general knowledge, 60% from science & social sciences, and another 20% questions will be from present social issues. Merit will be assessed on the basis of performance in the entrance examination and performance in the undergraduate examination on equal weightage.

Note: Four seats shall be allotted to Graduates in Social Work of the University of Mysore and one seat shall be allotted to Graduates in Social Work of other University. The unfilled seats, if any, shall be shifted to the general category.

#### PATTERN OF QUESTION PAPER

#### Pattern 3

(The Question paper comprising of 3 parts: A,B and C as follows)

#### $\mathbf{PART} - \mathbf{A}$

There are 6 questions and a candidate has to answer any 4 questions. Each question carries 4 marks. This part covers all units of the syllabus.

#### PART - B

There are 6 questions and a candidate has to answer any 4 questions. Each question carries 10 marks. This part covers all units of the syllabus.

#### PART –C

There is a single question (with no choice) such as case study (may contain sub questions) covering entire syllabus carrying 14 marks.

#### ASSESSMENT OF SOCIAL WORK PRACTICUM

A viva-voce examination shall be conducted for each candidate in all semesters. The performance of the candidate shall only be assessed by a committee consisting of one faculty member of the Department of Social Work of University of Mysore and an external examiner. The number of such committees depends on the number of candidates. In case of colleges where MSW is being offered, a qualified faculty member (who has passed UGC NET or has Doctoral Degree in Social Work) will be an observer and a facilitator to the two member committee mentioned above for that college only. In case of non-availability of a qualified teacher, the two-member committee constituted for viva-voce examination will stand.

#### SOCIAL WORK PRACTICUM

The practicum with different learning opportunities is designed to provide scope to develop and enhance professional practice skills. Learning is aided through observation, analysis of social realities and experience of participation in designing and providing social work intervention.

The tasks are organized to help the learner acquire beginning skills, practice those already acquired, and master them from simple to complex. The learner is gradually encouraged to become an independent worker during the course of study.

#### Objectives

The objectives are met by providing a variety of experiences to learners to:

- 1. i. Develop the ability to observe and analyze social realities.
  - ii. Understand the characteristics of social systems and their dynamics.
  - iii. Appreciate society's response to people's needs, problems and social issues.
  - iv. Develop critical understanding of the application of legislation, legal process, and social policy.
- 2. i. Develop the ability to examine the process of programme management and participate in the effort at various levels.
  - ii. Develop the ability to recognize the need for newer programs, initiate and participate in them.
  - iii. Use Human Rights tools, understanding of gender justice, and need for equity in all intervention.
  - iv. Develop an understanding of organizational structure, resource management, and day-to-day administration for human service programmes - developmental and welfare programmes
  - v. Develop the capacity to integrate knowledge and practice-theory by participating in intervention.
- 3. i. Clarify and imbibe values which sustain positive attitude and professional ethics.
  - ii. Develop the capacity for self-direction, growth and change through self awareness.
- 4. i. Enhance writing skills to document practice appropriately. Recordings to be viewed as an expression of interest, motivation and involvement in practice and as evidence of enrichment in the process of professional growth.

To meet these outcomes, several opportunities with specific objectives are designed. The different sets of opportunities with details of content and related tasks are listed separately.

#### Odd semester Paper code: SWHC- 1 Paper Title: SOCIAL WORK - HISTORY AND IDEOLOGIES

#### INTRODUCTION

This course aims at introducing the learners to a critical inquiry into the history and ideologies of social change and professional social work.

#### **OBJECTIVES**

- a. Understand the history of evolution of social work profession, both in India and the West.
- b. Develop insights into the origin and development of ideologies, approaches to social change.
- c. Understand rationale, goals, ideals and ethics for social change.
- d. Understand the perceptions of people and social problems, the status of benefactors and their motives.
- e. Develop skills to understand contemporary reality in its historical context.
- f. Understand self as a part of own environment and explore own assumptions, ideals, values to develop sensitivity to marginalization of vulnerable groups.

#### **Course Content:**

#### UNIT I

Introduction to Social Work: Social Work Definitions and meaning of Social Work; Basic assumptions of social work, Scope/Fields of Social Work; Social Work and other concepts: social service, social welfare, social development, social reform, social security - Interrelation between social work and other disciplines; - Beginning of social work education in Western countries and India.

Professionalization of social work values, education, knowledge and professional associations - Goals, values, functions/roles and process of social work - Interface between professional and voluntary social work, social work ethics.

UNIT II

Indian History of Ideologies for Social Change -Ancient period: Vedic, Vedantic and non-Vedic Ideologies, Spirituality - Medieval period: Zoroastrianism and Islam in India - Mysticism of Bhakti and Sufi movements and Sikhism.

Modern period: Christianity in India - Hindu reform movements - Dalit movements - Gandhian ideology and Sarvodaya movement – Nationalism - Ideology of the Indian Constitution - Ideology of voluntary organisations and voluntary action. UNIT III

Contemporary Ideologies for Social Change: Neoliberalism and Globalisation - Post modernism - Multiculturalism - Ideology of action groups and social movements -Ideology of non-governmental organisations. Role of state in providing social welfare services. UNIT IV

Organized and scientific charity - Clinical social work - Ecological social work - Attributes of a profession.

Western History of Ideologies for Social Change: Western History of Social Work Profession - Medieval period: Judeo-Christian ideologies- Secular humanism and Protestantism -Modern period: Rationalism and Welfarism - Liberalism and democracy - Utilitarianism and Social Darwinism - Socialism and human rights.

Emerging ideologies of professional social work.

Challenges for social workers in contemporary world.

1. Agarwal, M. M. 1998	Ethics and Spirituality, Shimla: Indian Institute of Advanced Study
2. Alastair, Christie (Ed.) 2001	Men and Social Work: Theories and Practices, New York, Palgrave.
3. Banerjee, G. R. 1973	Papers on Social Work: An Indian Perspective, Bombay, Tata Institute of Social Sciences.
4. Banks, S. 1995	Ethics and Values in Social Work: Practical Social Work Series, London: Macmillan Press Ltd.
5. Borgatta, E. F. (Ed.) 1992	Encyclopedia of Sociology, New York: Macmillan.
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14. Encyclopedia of Social 1987	Encyclopedia of Social Work in India, New Delhi: Ministry of Welfare.

15. Feibleman,J. K. 1986	Understanding Philosophy: A Popular History of Ideas, New York: Souvenir Press.
16. Fink, A. E. 1945	The Field of Social Work, New York, Henry Holt and Co.
17. Friedlander, Walter A and. Apte, Robert Z. 1982	Introduction to Social Welfare, New Delhi, Prentice-Hall
18. Ganguli, B. N. 1973	Gandhi's Social Philosophy, Delhi: Vikas Publishing House.
19. Gore, M. S. 1993	The Social Context of Ideology: Ambedkar's Social and Political Thought, New Delhi: Sage.
20. Gore, M. S. 1965	Social Work and Social Work Education, Bombay, Asia Publishing House.
21. Jacob, K. K. (Ed.) 1994	Social Work Education in India Retrospect and Prospect Udaipur, Himansu Publications.
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23. Kappen,S.1994	Tradition Modernity Counterculture: An Asian Perspective, Bangalore: Visthar
24. Kothari, S. and Sethi, H. (Eds) 1991	Rethinking Human Rights, New Delhi: Lokayan.
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27. Nigel Parton and Patrick, O'Byrne 2000	Constructive Social Work - Towards a New Practie, New York, Palgrave
28. Panikkar, K. N. 1995	Culture, Ideology Hegemony: Intellectual and Social Consciousness in Colonial India, New Delhi: Tulika.
29. Skidmore, Rex A. and Thackeray, Milton G. 1982	Introduction to Social Work, New Jersey, Prentice-Hall, Englewood Cliffs
30. Stroup, H. H. 1960	Social Work - An Introduction to the Field, New Delhi, Eurasia Publishing House.
31. Tata Institute of Social Sciences Social Work Educators Forum (TISSSWEF) 1997	Declaration of Ethics for Professional Social Workers, The Indian Journal of Social Work, 58(2), 335-341
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32. The Cultural Heritage	The Cultural Heritage of India (Vols. 1-6), Calcutta: The Ramakrishna Mission.
33. United Nations 1992:	Human Rights: Teaching and Learning About Human Rights. UN: New York.
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37. Yelaja, S. A. 1982	Ethical Issues in Social Work, Springfield, Charles, C. Thomas.
38. Young, Pat 1985	Mastering Social Welfare, Macmillan Master Series, London, Macmillan Education Ltd.
39. Younghusband, E. 1967	Social Work and Social Values, Vol. III, London, George Allen and Unwin.

Journals/ Magazines

Economic and Political Weekly, The Indian Journal of Social Work, Lokayan Bulletin and Vikalp.

#### Odd Semester Paper code: SWHC-2 Paper Title: SOCIETY AND DYNAMICS OF HUMAN BEHAVIOUR

#### INTRODUCTION

This course provides the learners basic understanding of relevant concepts from social sciences, the social phenomena and development process. Besides, helping/enabling the learner develop skills for social analysis, it aims to introduce the learners to the development of individual across the life span, with a system and an ecological perspective. It also provides an understanding of human development and behaviour in contextual influences, including individuals in disadvantaged or special contexts. The theoretical inputs are to enhance the understanding of people's growth, health, and development at various stages as bio-psycho-socio-spiritual being over the life span.

#### **OBJECTIVES**

- a. Understand the concepts to examine social phenomena.
- b. Develop skills to analyse Indian society and change.
- c. Understand the concepts **change and conflict**.
- d. Understand interactional nature of growth and behaviour at various stages in the life span and impact of cultural aspects on the individual.
- e. Apply the information of growth, development and health in social work practice in general and to individuals, groups and communities in particular.

#### **Course Content**

#### UNIT I

Social work and other social sciences; Society and Culture: Social Structure – meaning, status and roles; Culture: meaning and contents - traditions, customs, values, norms, folklore and mores.

Socialization: Meaning, process of socialization – The development of self – Agencies of socialization.

Indian Society: Composition of Indian Society: The concept of unity amidst diversity-

Social stratification in India: Meaning, caste, class divisions, Gender;

Types of social institutions: Marriage, Family, Religion, State and Law-Meaning and Functions; Social Control exercised through the social institutions;

Social Change: Meaning, characteristics and factors inducing change with reference to India.

#### UNIT II

Social Groups, and Social Control – Primary and Secondary Groups, in-groups and out-groups. Social control through social groups and social institutions. Social Process.

Development – social ideals of Indian Constitution. Fundamental Rights.

Social Analysis: Significance of social analysis: A brief analysis of socioeconomic, political and cultural systems – Inter-linkages in the Indian context.

Theories of Economic Development, Globalization and its impact on Developing Countries: Stages of growth theory – Structural internationalist theory.

Privatization, liberalization and structural adjustment programmes – Role of international financial institutions.

#### UNIT III

Life Span: Beginning of life – Human reproductive system, Fertilization and Foetal development – Delivery, Pre-natal and post-natal care and their importance in development.

Development stages: Infancy, babyhood, childhood, puberty, adolescence, adulthood and aging:

Growth, characteristics, developmental goals, psycho-social adjustment and other adjustments, hazards, lifestyle effects – as relevant to each of these stages;

Principles of growth and development: methods of studying human behaviour, role of heredity and environment, social customs, traditions, values in parenting and child rearing practices; deprivation and development during stages of life span; Indian concept of life span stages.

#### UNIT IV

Basic human needs: Maslow's hierarchy of needs, physical, psychological and intellectual needs; Stress – Coping and social support.

Motivation, frustration and conflicts – Emotions and emotional behaviour.

Personality: Definition, nature, types and assessment of personality.

Intelligence: Concept, levels of intelligence, influence of heredity and environment, assessment of intelligence.

Relevance of psychology to social work practice across the stages of development period specific needs, tasks and challenges.

#### REFERENCES

#### **UNIT I AND II**

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Sachdev, D.R. 1999	Kitab Mahal

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- 22. Sharma, K. L. (Ed.) 1999
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- 24. Singh, K. S. 1985
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Introduction to Social Sciences, Delhi: C.B.S. Publication.

The Caste System in India-Myth and Reality, New Delhi: Criterion Publication.

World Summit for Social Development, New Delhi: Discovery Publications.

Essays on Indian Economy, New Delhi: Ashish

Publishing House.

Development and New International Economic Order, New Delhi: Deep and Deep Publications.

The End of Globalization, London: Random House.

Development: Socio-Cultural Dimensions, Jaipur: Rawat Publications.

Caste and Race in India, Mumbai: Popular Prakashan.

Indian Society - Institution and Change, New Delhi: Atlantic Publishers.

Tribal Society in India, New Delhi: Manohar Publishing House.

Village, Caste, Gender and Method (Essay in Indian Social Anthropology), Delhi: Oxford University Press.

Families Developing Relationships, New York: Macmillan Publishing Co.

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Tandon, K. K. 1997.	McGraw-Hill Publishing Company Limited
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#### UNIT III AND IV

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Human Development: An International
Perspectives, New York: ,Academic
Press. Chapters 1,5,6,11,14,16,19,21.
Coping with Retirement, UNESCO CLUB
Publication, Naganur, Karnataka
Growing through Life, Lifecycle Book,
New York: Harper & Row Publishers.

#### Journals/ Magazines

Sociological Bulletin (Journal of the Indian Sociological Society). Contribution to Indian Sociology. Social Change, Issues and Perspectives (Journal of the Council for Social Development).

Economic and Political Weekly, EPW Research Foundations, Mumbai.

#### Odd semester Paper code: SWHC- 3 Paper Title: WORK WITH INDIVIDUALS AND FAMILIES

#### INTRODUCTION

This course aims to develop simple to complex skills of working with individuals and families in various situations like crisis, preventive, facilitative and developmental.

#### **OBJECTIVES**

- a. Understand casework as a method of social work, and appreciate its place in social work practice.
- b. Understand the values and principles of working with individuals and families.
- c. Develop the ability to critically analyse problems of individuals and families and factors affecting them.
- d. Enhance understanding of the basic concepts, tools and techniques in working with individuals and families, in problem-solving and in developmental work.
- e. Develop appropriate skills and attitudes to work with individuals and families.

#### **Course Content**

#### UNIT I

Social case work: Definitions, scope, historical development - Influence of psychoanalysis on casework - Introduction of casework as a method of social work - Concepts of adjustment and maladjustment - Philosophical assumptions and casework values.

Principles of casework: Individualization, acceptance, non-judgmental attitude, participation, relationship, effective communication of feeling, client self-determination, and confidentiality.

Components of social casework: The person, the problem, the place and the process. Process in casework: Study, assessment, intervention, evaluation, follow-up, and termination.

#### UNIT II

Types of problems faced by Individuals and families; individual differences and needs - Family assessment in casework practice.

Theories and approaches: Psycho-social approach, Functional approach, Problemsolving approach, Crisis Theory, Family intervention, Behavioural modification, Transactional analysis and Holistic approach.

#### UNIT III

Tools for Help: Case work tools: Interview, home visit, observation, listening, communication skills, rapport building.

Records: Nature, purpose and principles of recording.

Techniques of casework: Supportive, resource enhancement and counseling. Self as a professional: Professional self - Conflicts and dilemmas in working with individuals and families.

#### UNIT IV

Application of Method: Primary and secondary settings - Application of methods in family, women, and child welfare settings, marriage counselling centres, schools settings, medical and psychiatric settings, correctional institutions, and industry.

1. Banerjee, G. R. 1967	"Concept of Being and Becoming in the Practice of Social Work", Indian Journal of Social Work, Mumbai: Tata Institute of Social Sciences.
2. Banerjee, G. R. 1971	"Some Thoughts on Professional Self in Social Work", Indian Journal of Social Work, Mumbai:Tata Institute of Social Sciences.
3. Banerjee, G. R. 1973	Papers on Social Work - An Indian Perspective, Bombay, Tata Institute of Social Sciences.
4. Barba, J. G. 1991	Beyond Casework; London: Macmillan.
5. Bergh, M. V. 1995	Feminist Practice in the 21st Century, Washington: National Association of Social Workers.
6. Biestek, F. P. 1957	The Case Work Relationship, London, George Allen and Unwin.
7. Hamilton, G. 1946	Principles of Social Case Recording, New York, Columbia University Press.
8. Hamilton, G. 1950	Theory and Practice in Social Case Work, New York, Columbia University Press
9. Hartman, A. and Laird, J. 1983	Family Centered Social Work Practice, New York: The Free Press.
10. Hollis, Florence. 1964	Case Work - A Psychological Therapy, New York: Random House.
11. Joel Fisher. 1978	Effective Case Work Practice - An Eclectic Approach, New York: McGraw Hill.

12. Mathew, Grace 1992	An Introduction to Social Case Work, Bombay, Tata Institute of Social Sciences.
13. Nursten, Jean. 1974	Process of Case Work, G.B: Pitman Publications.
14. Perlman, H. H. 1957	Social Case Work: A Problem Solving Process, Chicago. The University of Chicago Press.
15. Pippins, J. A. 1980	Developing Case Work Skills, California: Sage Publications.
16. Richmond, M. E. 1922	What is Social Case Work? An Introductory Description, New York: Sage Foundation.
17. Richmond, M. E. 1917	Social Diagnosis, New York, Free Press.
18. Sainsbury,Eric, 1970	Social Diagnosis in Case Work, London: Routledge and Kegan Paul.
19. Sena F. Fine and Paul H. Glass. 1996	The First Helping Interview Engaging the Client and building Trust, Sage Publication. '
20. Timms, N. 1964	Social Case Work: Principles and Practice, London: Routledge and Kegan Paul.

#### Odd semester Paper code: SWHC -4 **Paper Title: WORK WITH GROUPS**

#### INTRODUCTION

This course aims at developing the understanding of Group Work as a method, developing skills for intervention, and gaining knowledge of the scope of this method in various settings.

#### **OBJECTIVES**

- a. Develop awareness about the specific characteristics of Group Work and its contributions as a method of social work intervention,
- b. Gain knowledge about group formation and the use of a variety of group approaches.
- c. Develop understanding of concepts, dynamics and small group theory in relation to all types of groups, e.g. family, staff, committee, long-term client groups.
- d. Identify the various situations and settings where the method could be used in the context of social realities of the country.

#### **Course Content**

#### UNIT I

Introduction and history of Group Work: Understanding of groups - Characteristics and significance of group - Definition of Social Group Work - Characteristics of Social Group Work - Purpose of Social Group Work; Historical evolution of group work with special emphasis on the Indian Context.

Type of Groups: Types and approaches based on objectives and purpose – Type of Membership – Time -Duration

Values and Principles in group work and Characteristics of Group formation: Values in social group work- Principles in group work - Assumptions underlying social group work - Factors of group formation - Formulation of goals - Identification of problems for work.

#### UNIT II

Group Processes and Group Dynamics: Importance of group processes - Typical patterns - Processes in different type of groups - Worker's skills in identifying and understanding processes.

Pre-group and Initial Phase: Planning model - Characteristics of pre group phase - Group structures Facilitation skills and role of worker in pre-group and initial phase.

Bond, sub-groups, role. Leadership - Isolation - Decision making - Conflict - Communication - Relationships.

#### UNIT III

Middle Phase and Use of Program: Characteristics of middle phase - Group structures - Group dynamics - Facilitation skills - Role of group workers - - Comparison across phases - Concept and principles - Program planning - Skills in program planning

Facilitation: Knowledge of skills and techniques for effective work with groups/problem solving.

#### UNIT IV

Recordings in Group work: Importance of recording in social group work - Principles of recording - Recording structure -Types of recording.

Evaluation in Groups and Termination Phase : Importance of evaluation - Types of evaluation - Methods of evaluation - Need for termination - Types of termination - Characteristics of termination phase - Worker's skills.

Application of Group Work: Application in health settings, school settings, family welfare settings, industrial settings, women and child welfare settings.

1. Alissi, A. S. 1980	Perspectives on Social Group Work Practice: A Book of Readings, New York: The Free Press.
2. Balgopal, P. R. and Vassil, T. V. 1983	Groups in Social Work - An Ecological Perspective, New York: Macmillan Publishing Co. Inc.
3. Brandler S. and Roman, C. P. 1999	Group Work: Skills and Strategies for Effective Interventions, New York: The Haworth Press.
4. Davies, Bernard 1975	The Use of Groups in Social Work Practice, London, Routledge and Kegan Paul.
5. Garland, J. A. (Ed.) 1992	Group Work Reaching Out: People, Places and Power, New York: The Haworth Press.
6. Garwin, C. 1987	Contemporary Group Work, New York: Prentice- Hall Inc.
7. Kemp, C. G. 1970	Perspectives on the Group Process, Boston: Houghton Miffiin C.
8. Klein, A. F. 1970	Social Work through Group Process: School of Social Welfare, Albany: State University of New York.
9. Konopka, G. 1963	Social Group Work: A Helping Process, Englewood Cliff. N J: Prentice- Hall Inc.
10. Milson, Fred 1973	An Introduction to Group Work Skills, London, Routledge and Kegan Paul.
11. Northen, H. 1969	Social Work with Groups. New York: Columbia University Press.
12. Pepell, C.P. and Rothman, B.	Social Work with Groups, New York: The Haworth Press.

13. Sundel, M., Glasser, Sarri, R., and Vinter, R. 1985	Individual Change through Small Groups, New York: The Free Press.
14. Tom, Douglas 1978	Basic Group Work, London, Tavistock Publications Ltd.
15. Toselane, R. W. and Rivas, R. F. 1984	An Introduction to Group Work Practice, New York: Macmillan Publishing Co.
16. Trecker, Harleigh B. 1970	Social Group Work: Principles and Practice, New Work:Association Press.
17. Wilson, G. and Ryland, G. 1949	Social Group Work Practice, Boston: Houghton Mifflin, Co,

#### Odd semester Paper code: SWHC-5 **Paper Title: WORK WITH COMMUNITIES**

#### INTRODUCTION

Community organization / development, as a method of social work practice, is seen as a means to facilitate communities towards self-directed change. It takes as its basis the inequalities in society manifested through processes of marginalization, discrimination or disempowerment of groups, which have resulted in the loss of control over resources, be they tangible or intangible. The strategies of Community Organisation practice being addressed as part of the course cover a range spanning different ideologies, from those being people-initiated, and those that are initiated by the elite. Community organization is seen as a means as well as an end, where collective processes are to sustain the community's capacity to bring about change.

#### **OBJECTIVES**

- a. Understand the critical elements of community organisation practice.
- b. Enhance critical understanding of the models and strategies for community organisation practice.
- c. Make the micro-macro connections between the range of complex issues in practice.
- d. Develop attitudes conducive to participatory activities for civil society.

#### **Course Content**

#### UNIT I

Community: Concept, characteristics, types.

Understanding of community organisation practice: Definition of community organisation, values and principles of Community Organisations, ethics of community organisation practice. Historical development of community organisation practice.

Process of Community Organization.

Community organization and sustainable community development: People's participation; concept, need and people's participation and sustainable community development

Power: Concept of power - The range of perspectives - Dimensions of power relevant to community organization.

Empowerment: Concept of Empowerment - Barriers to, process and cycle of empowerment.

Gender and Empowerment: Gender sensitive community organization practice **UNIT II** 

Models and Strategies of Community Organization - Locality Development Model -Social Planning Model - Social Action Model - Select methods of public interest mobilization, litigation, protests and demonstrations, Dealing with authorities, Public Relations, Planning, Monitoring and Evaluation - Roles in different models attributes and attitude.

#### UNIT III

Community Organization as a Method: Relevance of community organisation as a method across different spheres of social work intervention and relook at own attitudes.

Skills of Community Organization Practitioner: Problem analysis, resource mobilization, conflict resolution, organizing meetings, writing and documentation, networking, training.

#### UNIT IV

Human rights: understanding human rights, need for the protection of human rights.

Strategy and Roles: Unionization as a strategy - Advocacy in community organization.

Current debates in Community Organisation Practice: Emerging issues - Impact of macro policies.

1. Arora R. K. (Ed.) 1979	People's Participation in Development Process: Essays in Honour of B. Mehta, Jaipur: the HCM State Institute of Public Administration.
2. Battern, T. R. 1962	The Non-Directive Approach in Group and Community Work, London: Oxford University Press.
3. Brager, G. and Specht, H. 1969	Community Organisation, New York: Columbia University Press.
4. Battern, T. R. 1965	The Human Factor in Community Work, London: Oxford University Press.
5. Dandavate, M. 1977	Marx and Gandhi, Bombay: Popular Prakashan Pvt. Ltd.
6. Dayal, R. 1960	Community Development Programme in India, Allahabad: Kitab Mahal Publishers.
7. Dunham, Arthur E. 1970	The Community Welfare Organisation, New York, Thomas Y. Crowell.
8. Gandhi, M. K.	Sarvodaya (I'he Welfare of All), Ahmedabad: Navjivan Publishing House.
9. Gangrade, K. D. 1971	Community Organisation in India, Bombay, Popular Prakashan.

10. Henderson, Paul; Jones, David and Thomas, David N. 1980	The Boundaries of Change in Community Work, Boston, George Allen and Unwin.
11. Lal, A. K. 1977	Politics of Poverty: A Study of Bonded Labour. New Delhi: Chethana Publications.
12. Marulasiddaiah, H. M. 1987	Community: Area and Regional Development in India, Bangalore, Bangalore University.
13. Mayo H., Jones D. 1974	Community Work, London: Routledge and Kegan Paul.
14. McMiller, W. 1945	Community Organisation for Social Welfare, Chicago: University of Chicago Press.
15. Murphy, C. G. 1954	Community Organisation Practice, Boston: Houghton Mifflin Co.
16. Patnaik, U. and Dingwaney, M. 1985	Chains of Servitude, Bondage and Slavery in India. Madras: Sangam Books Pvt. Ltd.
17. Polson and Sanderson. 1979	Rural Community Organisation, New York: John Wiley and Sons.
18. Ramchandra Raj, G. 1974	Functions and Dysfucntions of Social Conflict, Bombay: Popular Prakashan.
19. Ross Murray G. 1967	Community Organisation: Theory, Principles and Practice, New York: Harper and Row.
20. Siddiqui, H. Y. 1997	Working with Communities: An Introduction to Community Work, New Delhi: Hira Publications.
21. Shivappa R. 2009	STREAMS IN THE RIVER- A Journey Into Inclusive Concerns, Dhatri Pustaka, Bangalore
22. Sussman, M. B. 1959	Community Structure and Analysis, New York: Thomas Y. Crowell Co.
23. Volken, H. et. al. 1982	Learning from the Rural Poor: Shared Experiences of the Mobile Orientation and Training Team, New Delhi: Indian Social Institute.
24. Warren, R. L. 1965	Studying Your Community, New York: Free Press.

25. Zaltman, G. and Duncan,	Strategies for Planned Change, New York:
R. 1977	Association Press.

#### Journals

Community Development Journal: An International Forum, UK, Oxford University Press.

Development and Change, Hague Blackwell Publisher.

Odd semester Code: SWHC-6 **Title: SOCIAL WORK PRACTICUM - I** 

**Orientation** provides information regarding.

i. the importance and place of the practicum in the educational programme.ii. the purpose, functions and ethics in professional practice.

In the first four weeks, the learners may make a local directory to include emergency numbers of Hospitals/ PHCs/ Police/ Panchayath Office and Network Agencies along with references to other developmental and welfare services in the location.

**Visits** - provide an exposure to and understanding of the services provided in responses to people's needs. (Agencies in health setting, education, community, institutional services, criminal justice system, civic administration, rehabilitation etc.)

**Structured experience laboratory** - is a classroom activity, which provides opportunities through the games/activities, to form the involvement of self in various practice skills. These laboratory experiences are designed in small groups to encourage participation, sharing of the experience and aid in examining learning and applications of skills. These sessions have a specific objective of experiencing self, and applying / using self in practice. (Relationship skills, Communication skills etc., will be focused)

**Concurrent practice learning of two-days a week** - on going learning of practice is an opportunity to develop intervention skills in reality situations. This entails learning social work practice for two, or two and a half days or its equivalent, each week of the semester. The learners may be placed in agencies or in communities to initiate and participate in direct service delivery. Practice learning is a vital component of the educational opportunity to be provided to the learner. The teaching-learning process must be designed to help the learner to move on the mastering strategies, skills and techniques to practice social work.

#### Honor's level even semester (II Semester)

# Code: SWHC -7 Paper Title: MANAGEMENT OF DEVELOPMENTAL AND WELFARE SERVICES

#### INTRODUCTION

The course aims to develop management competencies to function in organizations, participate as a team member and understand the role of a social work programmes manager.

#### **OBJECTIVES**

- a. Understand the overall environment and its impact on the nature, structure and development of organizations in corporate, public and voluntary sectors in the context of social work profession.
- b. Understand policies and procedures involved in establishing and maintaining human service organizations.
- c. Acquire skills to network and participate in the management of resources human, material and environmental.
- d. Develop skills to participate in management of programmes, as a part of the inter-disciplinary team and initiate as well as develop new programmes.
- e. Develop ability to analyse the practices applied in specific settings.

#### **Course Content**

#### UNIT I

Social Services: Need for welfare and developmental organisations, Factors determining social welfare programmes, Development and Welfare organizations' response to societal needs; role of state, voluntary and corporate sector.

Management services: Types of settings, organizational characteristics like origin, nature, size, structure, and design, organizational climate and impact of socio-political environment - Management process: Vision, Planning, Organizing, Directing, Staffing, Coordination, Reporting, Budgeting.

Establishment: Registration, different types of legislations, legal status, constitution, rules and procedure, goals - Financial resources: Organizational Budget, Sources of finance, Fund Raising, Records, Audit.

#### UNIT II

Physical: All activities related to acquiring, hiring and maintaining importable structure and infrastructure, maintenance of premises and daily upkeep.

Enhancing the involvement and the potential of people in organization's executive boards, committees; professionals and other staff-relationship, communication, team work, and facilitating team building, supervision, and participation in training.

#### UNIT III

Programme Development: Programme management: long term, short term, and Documentation.

Project proposals based on felt-needs, nature of resources, eligibility criteria, records, evaluation and research.

Impact analysis - Qualitative and quantitative.

#### UNIT IV

Public Relations: Public relations need and its promotion by all in the organisation. Representing the organization, networking, public, corporate and voluntary sector, resource building, accountability, transparency, use of media for publicity.

Change and its Management: Understand and manage change, innovation in a rapidly changing social environment: for policy programmes and structure.

Organizational understanding: Conflict, conflict resolution, creating positive climate.

1. Choudhari, D. Paul. 1983	Social Welfare Administration, Delhi: Atma Ram and Sons.
2. Garain, S. 1998	Organizational Effectiveness of NGOs, Jaipur: University Book House.
3. Garain, S.	Towards a Measure of Perceived Organizational Effectiveness in Non-government Organization, Mumbai: Indian Journal of Social Work, 54 (2), 251 -270.
4. Goel, S. L. and Jain, R. K. 1988	Social Welfare Administration: Theory and: Practice, Vol. I and II, New Delhi: Deep and Deep Publications.

5. Government of India	Evaluation of Social Welfare Programmes, Encyclopedia of Social Work. Vol. 1, 297 - 310.
6. Haimann, A. 1982	Professional Management and Practice, Delhi: Eurasia Publications.
7. Hasenfeld, Y and English, R. (Eds.) 1978	Human Service Organizations. Ann Arbor: University of Michigan Press.
8. Hauman, A. 1962	Professional Management and Practice, Delhi: Eurasia Publications.
9. Jackson, J. 1989	Evaluation for Voluntary Organizations. Delhi: Information and News Network.
10. Kapoor, K. K. 1986	Directory of Funding Organizations, Delhi: Information and News Network.
11. Lauffer, A. 1977	Getting the Resources You Need, New Delhi: Sage Publications.
12. Lauffer, A. 1977	Understanding Your Social Agency, London: Sage Publications.
13. Luthans, Fred. 1990	Organizational Behaviour, Boston, Irwin McGraw Hill.
14. PRIA. 1990	A Manual on Financial Management - An Accounts Keeping for Voluntary Organizations, New Delhi: Society for Participatory Research in Asia.
15. PRIA b	Training of Trainers: A Manual for Participatory Training Methodology in Development, New Delhi: Society for Participatory Research in Asia.
16. Sachdeva, D. R. 1998	Social Welfare Administration in India, Allahabad, Kitab Mahal.
17. Siddiqui, H. Y. 1984	Social Work and Social Action, New Delhi: Hamam Publications.
18. Skidmore, R. A. 1983	Social Work Administration, New Jersey, Prentice-Hall.

19. Slavin, S. (Ed.) 1978	Managing Finance, Personnel and Information in Human Services, New York: Howorth Press.
20. Slavin, S. (Ed.) 1978	Social Administration, New York: The Haworth Press.
21. Weiner, M. 1982	Human Service Management, Illinois: The Dorsey Press.
22. Young, Pat 1985	Mastering Social Welfare, London, Macmillan Master Series, Macmil1an Education Ltd.

# Paper Code: SWHC-8 Paper Title: SOCIAL WORK RESEARCH AND STATISTICS

#### INTRODUCTION

This course is to equip learners to utilize, and conduct research as service managers to improve services, evaluate, and develop new services and intervention methods: strategies and techniques and also, be an effective consumer of other researches.

#### **OBJECTIVES**

- a. Develop an understanding of scientific approach to human inquiry in comparison to the native or common sense approach in various aspects, and its process.
- b. Understand major research strategies, meaning, scope and importance of social work research.
- c. Develop an ability to see the linkages between practice, research, theory and their role in enriching one another.
- d. Develop ability to conceptualize, formulate and conduct simple research projects/exercises (This would include a broad range of basic research skills such as conceptualization of a research strategy and problem; writing a research proposal; developing tools for collecting data; use of sampling, strategies; data collection, processing, presentation, analysis and interpretation; and writing research report etc).
- e. Make informed assessment and judicious use of research studies and findings.
- f. Develop skills for use of library and documentation services for research.

#### **Course Content**

#### UNIT I

Science - Meaning and assumptions, scientific approach in comparison to the native or common sense approach.

Scientific attitude; Scientific method; application of scientific method for the study of social phenomena.

Research: Definition and objectives, Social Work Research: Meaning, objectives, functions and limitations; Scope of social work research in India; Agencies sponsoring and conducting social work research, ethics in research.

Problem identification: Criteria for the selection of research problem; Problem formulation.

Concepts, constructs, variables, conceptual and operational definitions. Hypothesis: Meaning, importance, uses and requirements.

#### UNIT II

Design of research: Definition and importance; types of research design; exploratory,

descriptive, experimental, evaluative design, participatory research and action research.

Source and Types of Data: Primary and secondary, objective and subjective, qualitative and quantitative.

Sampling: Sample and population: Rationale and Characteristics of sampling; methods of sampling, general considerations in the determination of sample size.

Methods of collection of primary data:

Observation: Structured and unstructured; participant and non-participant. Questionnaire, interview schedule and interview guide. Pilot study and Pre-testing.

Scales: Need for scales, some prominent scaling procedures. Case study: Meaning, uses, steps.

Secondary data: Official data, personal documents, problem in the use of secondary data

#### UNIT III

Processing of data: Content, editing, coding data classification, manual and mechanical tabulation of data; frequency distribution, diagrammatic and graphic presentation - use of computers.

Issues related to Social Work Research: Interpretation of data, research reporting: contents of research report: foot-note, references, bibliography, preparation of abstract; the art of making book review.

#### UNIT IV

Statistics: Definition, functions and importance Measures of Central Tendency; Measures of Dispersion. Chi-square, Correlation Coefficient, 't' distribution; Analysis of Variance and 'F' distribution.

SPSS package.

1. Ackoff, R. L. 1962	Scientific Method: Optimizing Applied Research Designs, New York: John Wiley and Sons.
2. Anderson, J. et al. 1970	Thesis and Assignment Writing, New Delhi: Wiley Eastern Limited.
3. Bailey, Kenneth, D. 1987	Methods of Social Research, New York: The Free Press
4. Blaikie, Norman. 1993	Approaches in Social Enquiry, Cambridge: Polity Press.
5. Blalock, H. M. 1972	Social Statistics, New York: McGraw Hill.
6. Blalock, H. M. and Blalock, A. M. (Eds.) 1968	Methodology in Social Research; New York: McGraw-Hill.
7. Coolidge, Frederick L. 2000	Statistics: A Gentle Introduction, New Delhi: Sage Publications.
8. Crabtres, B. F. and Miller, W. L. (Eds.) 2000	Doing Qualitative Research, New Delhi: Sage Publications.
9. Cranstein, A. and Phillips, W.R.1978	Understanding Social Research: An Introduction, Boston: Allwyn and Bacon.
10. Denzin, Norman, K. & Lincoln, Y. S. (Eds.) 2000	Handbook of Qualitative Research (II ed.), New Delhi: Sage Publications.
11. Field, Andy. 2000	Discovering Statistics Using SPSS for Windows: Advanced Techniques for Beginning, New Delhi: Sage Publications.
12. Foster, J. J. 1998	Data Analysis Using SPSS for Windows: A Beginner's Guide, New Delhi: Sage Publications.
13. Gahan, Celis and Hannibal, Mike. 1998	Doing Qualitative Research Using QSR, NUD, IST, New Delhi: Sage Publications.

14. Geltung, J. 1961	Theory and Methods of Social Research, London: George Allen & Unwin
15. Goode, W. J. and	Methods in Social Research, New York, McGraw- Hill.
Hatt, P. K. 1962	1 1111.
16. Gupta, S. P. 1984	Statistical Methods, New Delhi, Sultanchand and Sons.
17. Jefferies, J. and Diamons, I. 2000	Beginning Statistics: An Introduction for Social Scientists, New Delhi: Sage Publications.
18. Krishnaswamy, O. R. 1993	Methodology of Research in Social Sciences, Bombay, Himalaya Publishing House.
19. La1das, D. K. 2000	Practice of Social Research, Jaipur, Rawat Publications.
20. Manheim, Henry, L. 1977	Sociological Research: Philosophy and Methods, Illinois:The Dorsey Press.
21. Marshal1, Gatherine and Rosaman, G. B. 1999	Designing Qualitative Research, III Edition, New Delhi: Sage Publications.
22. May, Tim. 1997	Social Research: Issues, Methods & Process, Buckingham: Open University Press.
23. Moser, C. A. and Kalton, G, 1977	Survey Methods in Social Investigation, London: Heinemann Educational Books
24. Mukherji, Partha N. (Ed.) 2000	Methodology in Social Research: Dilemma, and Perspectives, New Delhi: Sage Publications.
25. Nagel, Ernest. 1984	The Structure of Science: Problems in the Logic of Scientific Explanation.
26. Padgett, Deborah, K. 1988	Qualitative Methods in Social Work Research, New Delhi: Sage Publications.
27. Polansky, N. A. (Ed.) 1960	Social Work Research, Chicago, University of Chicago.
28. Ramchandran, P. 1990	Issues in Social Work Research in India, Bombay: Institute for Community Organisation Research.
29. Ramachandran, P. 1990	Issues in Social Work Research in India, Bombay, Tata Institute of Social Sciences.

30. Reid, William J. and Smith, Andrey D. 1981	Research in Social Work, New York: Columbia University Press.
31. Rosenberg, M. 1968	The Logic of Survey Analysis, New York: Basic Books.
32. Rubin, A. and Babbie, K. 1993	Research Methods for Social Work, California: Brooks Cole Publishing Co.
33. Sellits, Glaire et al. 1976 34. Shah, F. V. 1977	Research Methods in Social Relations, New York:Holt, Rinebart and Winston. Reporting Research, Ahmedabad: Rachna Prakashan.
35. Shaw, Ian and Lishman, Joyce. (Ed.) 1999	Evaluation and Social Work Practice, New Delhi: Sage Publications.
36. Silverman, David (Ed.)	Qualitative Research,. New Delhi: Sage Publications.1997
37. Society for Participatory Research in Asia, 1995	Participatory Research: An Introduction, Participatory Research, Network Series, No.3, New Delhi: PRIA.
38. Stewart, Alex. 1998	The Ethnographer's Method, New Delhi: Sage Publications.
39. Yanow, Dvora. 1999	Conducting Interpretive Policy Analysis, New Delhi: Sage Publications.
40. Yin, Robert, K. 1.994	Case Study Research: Design and Methods, New Delhi: Sage Publications
41. Young, Pauline V. 1982	Scientific Social Survey and Research, New Delhi, Prentice-Hall of India Pvt. Ltd.

#### Code : SWHC-9 Title: SOCIAL WORK PRACTICUM - II:

#### SOCIAL WORK CAMP:

Rural/ Tribal camps with a duration of 7 - 10 days - provide opportunities to experience rural life, analyze rural dynamics, and observe the functioning of local self government and voluntary organisations. This experience aids peer participation in planning for activities for own group and those for local people. It also helps develop skills to carry out, evaluate, and report the experience.

#### **SUMMER PLACEMENT:**

Summer Placement - provides an opportunity to experience day-to-day work in a setting. The learner gets involved with direct practice with the client system and with the ongoing management operations of the setting. The time frame recommended for this experience is about three weeks, after the first year of the post-graduate programme. The learner may use the same setting for data collection of Term project.

The student has to execute a term project during the summer placement and is expected to select a theme relevant to current social issues in consultation with the supervisor and make an exhaustive survey of literature on the chosen theme including empirical studies made on the same.

Further, the student shall also collect the experiences or opinions of people on the issues and make a detailed presentation.

Flexibility is accorded in planning and executing the term project. Creative and analytical approaches are to be carried out.

Code: SWHC -10 Title : SOCIAL WORK PRACTICUM - III

Concurrent practice learning of two-days a week - on going learning of practice is an opportunity to develop intervention skills in reality situations. This entails learning social work practice for two, or two and a half days or its equivalent, each week of the semester. The learners may be placed in agencies or in communities to initiate and participate in direct service delivery. Practice learning is a vital component of the educational opportunity to be provided to the learner. The teaching-learning process must be designed to help the learner to move on the mastering strategies, skills and techniques to practice social work.

## Even semester Paper Code: SWSC-1 Paper title: COMMUNICATION AND COUNSELING

## INTRODUCTION

This paper relates the relevance of components of communication and counseling in social work practice.

#### **OBJECTIVES**

- a. Understand the meaning and importance of communication in day-to-day life.
- b. Focus on interpersonal communication of interviewing and allied aspects.
- c. Develop holistic understanding of counseling as a tool for help.
- d. Acquire knowledge of various approaches: their theoretical under-pinnings for goals, values, processes and techniques,
- e. Develop skills of application to real life situations.

#### **Course Content**

#### UNIT I

Communication: Meaning and importance of communication.

Process of communication: Key elements in the communication process - Communication, message, audience; channel of communication. Verbal and non-verbal communication.

Basics of Communication.

Education and communication for national development.

Interpersonal communication: Interviewing - Objectives, principles of interviewing; listening, qualities of effective communicator.

Seminars, conferences, lectures, group discussion, panel discussion, symposium, workshop, role playing, simulation exercises, written communication, report writing, letter writing, article/essay writing, games, brain storming, street play, field work exposure.

#### UNIT II

Visual aids in communication: Poster making, use of notice boards, flip charts, charts, flash cards, photographs, pamphlets, slide shows.

Mass Communication: Television, exhibition, newspapers and magazines, advertisements, radio, film, VCD/ DVD, e-mail, internet.

Impact of mass communication on society, family, marriage and child development.

Communication Analysis and Planning: Planning and executing a communication campaign on an issue using various methods of communication.

## UNIT III

Counseling: Definition, nature and goals, areas of counseling; Historical background and origins of counseling, ethical nature of counseling, qualities of an effective counselor.

Counseling Situations: Developmental, preventive, facilitative, and crisis. Counseling and Psychotherapy - Skills in counseling - Establishing the relationship.

Process of Counseling.

Approaches to Counseling: Approaches; Theoretical base, thrust, goals, key concepts, techniques - Approaches like person-centered, rational-emotive, behavioural approaches, gestalt, existential approaches, Egans three stage model, eclectic model.

Indigenous Approach: Indigenous approaches of help and self-help like yoga, reflection. Act of Prayashchit.

#### UNIT IV

Couple and Family Counseling: Issues in such counseling, its process and stages. Crisis Counseling

Group Counseling: Counseling for groups - Process, advantages and disadvantages of group counseling.

Practice of counseling in family counseling centres, family courts, counseling bureau - Premarital and marital counseling, vocational counseling centres, mental health centres, child guidance clinics, correctional institutions, deaddiction and rehabilitation centres, educational institutions.

1. Brown, Leland 1970	Communicating Facts and Ideas in Business, New Jersey: Prentice-Hall Inc., Englewood Cliffs.
2. Chandrashekar, C. R. (Ed.) 1999	A Manual on Counseling for Lay- Counselors, Bangalore, Prasanna Counseling Centre.
3. Dave, Indu 1983	The Basic Essentials of Counseling, New Delhi: Sterling Publishers Pvt., Ltd.
4. Desai, M. M.(Ed.) 1979	Creative Literature and Social Work Education, Bombay: Somaiya Publications Pvt. Ltd.
5. Desai, Murli (Ed.) 1994	Family and Interventions - A Course Compendium, Bombay, Tata Institute of Social Sciences.

6. D'souza, Y. K. 1999	Communication Today and Tomorrow, New Delhi: Discovery Publishing House.
7. Fisher, Dalmar 1999	Communication in Organisations, Second Edition, Mumbai: Jaico Publishing House.
8. Fullmer, D. W. and Bernard, H. W. 1972	Counseling: Content and Process, New Delhi: Thomson Press India.
9. Fuster, J. M. 2000	Personal Counseling, Eighth Updated Edition, Mumbai, Better Yourself Books.
10. Kennedy, E. 1977	On Becoming a Counselor - A Basic Guide for Non-professional Counsellors, Delhi: Gill and Macmillan.
11. Lakshmipathi Raju, M (Ed.) 1999	Family Counseling: Perspectives and Practices, Tirupati, Sri Padmavati Mahila Visvavidyalayam.
12. Lewis, E. Patterson and Elizabeth, Reynolds Welfel 2000	The Counseling Process, Stamford, Brooks / Cole Thomson Learning,
13. Melkote, Srinivas R. 1991	Communication for Development in the Third World – Theory and Practice, New Delhi: Sage Publications.
14. Mohan, Krishna and Banerji, Meera. 1990	Developing Communication Skills, Delhi: Macmillan India Ltd
15. Murphy, Robert D. 1977	Mass Communication. and Human Interaction, Boston:Houghton Miffiin Company.
16. Narang, Vaishna 1996	Communicative Language Teaching, New Delhi: Creative Books.
17. Narayana, Rao S. 1981	Counseling Psychology, New Delhi: Tata Mc Graw Hill Publishing Company Ltd.
18. Pollock, Thomas C1ark; Sheridan, Marion C; Ledbetter, Frances and Doll, Ronald C. 1955	The Art of Communicating, New York: The Macmillan Company.
19. Robert, G. Madden 1998	Legal Issues in Social Work Counseling and Mental Health, Sage Publications India Pvt., Ltd.
20. Small, Jacquelyn 1990	Becoming Naturally Therapeutic: A Return to the True Essence of Helping, New York, Bantam Books.
21. Venkatramani, S. H. 1998	Corporate Communications - The Age of Image, New Delhi: Sterling Publishers Private Ltd.

## Paper code: SWSC -1 Paper Title : GANDHIAN APPROACH TO WELFARE AND DEVELOPMENT

#### INTRODUCTION

The course aims at sensitizing the learner to the Gandhian approach and to utilize some of the skills in practice.

#### **OBJECTIVES**

- a. Develop an understanding of Gandhi's concept of society and his approach to social transformation.
- b. Develop knowledge of the specific programmes formulated by Gandhi for rural reconstruction and the development of the weaker sections of society, with the focus on strategies and skills.
- c. Develop the ability to identify similarities and differences between the Gandhian and professional social work approaches to social change, welfare and development.

#### **Course Content**

#### Unit I

Gandhian thought: Salient features of Gandhian thought; Gandhian values; Concepts and methods; Concept of a healthy society; Sarvodaya.

#### Unit II

Gandhian Approach: Economic and its organization: Ownership of property; Concept of trusteeship, distribution and economic equality; System of production, problems of mechanization, decentralization of production, rural- urban relationship

#### Unit III

Social Organisation: Marriage and family, position of women, social stratification, caste and untouchability, education and its role; Basic education.

#### Unit IV

Constructive programmes: Contents training of constructive workers, skills involved, nature of programmes; Boodan, Gramdan.

Gandhian and Vinbobha's movements with special reference to Bhoodan and Gramdan

Gandhian and Professional Social Work Approach: Similarities and differences between Gandhian and professional approach to social development and welfare

1. Dasgupta, S (Ed.) 1967	Towards Philosophy of Social Work in India, New Delhi: Popular Book Service
2. Bandopadhyaya, J 1969	Social and Political Thought to Gandhi, Bombay: Allied Publishers
3. Gandhi, M.K	Social Service, Work and Reform; 3 Volumes, Ahmedabad: Navijivan Press
4. Ganguli, B.N 1972	Gandhi's Vission of Ideal Society, Hyderabad: Andhra Mahila Sabha
5. Iyer, R 1986	Moral and Political Writings of Gandhi, Vol 3, Delhi: Oxford University Press
6. Kumarappa, J.C 1951	Gandhian Economic Thought, Bombay: Vora and Co.
7. Mishra, R.M 1972	Bhoodan Movement in India, Delhi : S Chand.
8. Nanda, B.R 1985	Gandhi and His Critics, Delhi: Oxford University Press
9. Narayan, J 1965	From Socialism to Sarvodaya, Varanasi: Sarva Seva Sangh
10. Palkhiwala, N 1986	Relevance to Gandhi, New Delhi: Gandhi Peace Foundation.
11. Unitahna, T.K.N 1979	Gandhi and Social Change, Jaipur: Rawat Publications

### Even semester Paper Code: SWSC-2 Paper title: PERSONAL AND PROFESSIONAL GROWTH.

## INTRODUCTION

The course aims at enhancing personal and professional effectiveness by developing a continuous awareness and deeper insight into one's being. It encourages value clarification, upholding of professional ethics, and ability to make effective choices for integration. It provides opportunities to understand stress, stressors and methods to handle stress experienced.

#### **OBJECTIVES**

- a. Understand self as a being, as one in the process of becoming and experience self-awareness.
- b. Examine own values and attitudes and explore choices made to express self in own environment.
- c. Develop positive life skills and practice self-help methods for integration and for stress reduction.
- d. Understand and uphold professional values and ethics.

#### **Course Content:**

#### UNIT I

Self and Self Awareness: Understand self through a cognitive construct/paradigm (two/three models from among those available may be offered as workshops). Suggested approaches are: Rational Emotive Therapy, Gestalt Approach, Transactional Analysis, Reality Therapy, Yoga for Therapy, Meditation Techniques.

Explore self as being, and understand the process of becoming. (through observation)

Practice consciously measures to sustain and experience continuous awareness.

Observation and Reflection: Theory and techniques.

Communication Choices: Communication mode and patterns and effectiveness, Interpersonal communication, nature of choices made.

#### UNIT II

Emotions and their Expression: Emotions, nature of expression.

Understand own pattern of communication, choices made to express emotions, modes used, examine need for change.

Communication: Informal and knowledge and skills of rapid reading, writing, creative writing, report writing and public speaking.

## UNIT III

Creativity and Self: Understand brain functions: Creativity, need and development Life Style: Conscious life style - enhanced life skills: Communication, decision making, empathy, critical thinking, use of time and money, building and sustaining bonds-relational, colleagial and personal.

Self defeating behaviour - nature and impact. Choices for change.

#### UNIT IV

Values, Attitude and Professional Ethics: Values and attitudes - their role in life, Value conflict - its impact, value clarification.

Integration: Through Eastern and Western approaches experience the processes of integration. Approaches recommended are: Yoga as a science, meditation (tool for meditation - own choice).

Stress / Burn out - Self help Methods: Stress, Stressors, nature and impact of stress, its expression, and burnout.

Spirituality and Growth.

1. Becavar, D. (Ed.) 1997	The Family, Spirituality and Social Work, Journal of Family Social Work, Vol.2, No.4,
2. Bhattacharya, K. 1971	The Indian Concept of Self, Bulletin Ramakrishna Mission Institute of Culture, 22(8), August 1971. 304 - 13.
3. Burke, R, 1. 1982	Personality, Self-Image and Situational Characteristics of Effective Helpers in Work Settings, The Journal of Psychology, Vol. 112,213.
4. Byrne, D. 1966	Self-Concept, Ch. 12, 434. An Introduction to Personality: A Research Approach. New Jersey: Prentice Hall Inc.
5. Crum,J. K. 1976	The Art of Inner-listening. Theosophist, 97 (8), May 1976, 64-65.
6. Feldman Robert S 1997	Understanding Psychology, 4th Edition, Tata McGraw Hill Publishing Company Limited, New Delhi.

7. Grossbard, H 1954	'Methodology for Developing Self-Awareness, Journal of Social Casework, Vol. 35, No.9, 380-386.
8. Hamilton, G. 1954	Self-Awareness in Professional Education', Journal of Social Casework, Vol. 35, No.9, 371-379.
9. Haskar, S. L. 1976	Know Thyself, Triveni 45(2), 88.
10. Paul, Brunton. 1975	The Hidden Teaching Beyond Yoga, Triveni, 44 (3), 91.
11. Ramakumar,. O. 1970	Intelligence and Self-concept, Education and Psychology Review, 10 (3), 154 -57.
12. Ritajanada. (Translated by John Phillip) 1996	The Practice of Meditation, Mylapore, Chennai: Ramakrishna Math Printing Press.
13. Singh, N. P. 1970	The Concept of Self in Modern Psychology, Indian Education Review, 5 (1), 84 -99.

# Paper code: SWSC-2 Paper Title : POPULATION AND ENVIRONMENT

## INTRODUCTION

The content has two aspects to it. Population dynamics and its relatedness to the environment, natural resources, utilization and their preservation.

#### **OBJECTIVES:**

- a. Understand characteristics, determinants of population growth.
- b. Examine population policy, plan and initiatives.
- c. Understand inter-relatedness of human life, living organisms and environment.
- d. Examine utilization and management of resources.
- e. Develop skills to participate in activities related to the two areas.

## **Course Content**

## UNIT I

Characteristics of population: Population, determinants of growth. global concerns - Characteristics of Indian Population – Distribution by age, sex, literacy and occupation – Fertility trends - Birth and death ratio.

Population Policy, World Action Plan, Population Policy of India- Implementation; Initiatives – Government and NGO.

#### UNIT II

Family Planning: Objectives, scope, methods, implementation, mechanisms and progress.

Concept and Scope of Population education, family life education, sex education, and family planning education.

Population and Environment: Interrelatedness of human life, living organisms; Environment and natural resource – Environment, lifestyle, degradation. Environment management, maintaining, improving, enhancing – Current issues of Environment.

#### UNIT III

Natural Resources and Diversity: Utilisation and management – Forest, land, water, air, energy sources - Pollution - Sources, treatment, prevention - Soil, water, air, noise - Waste matter - disposal, recycling, renewal, problems, issues - Programmes for forest, land and water management.

#### UNIT IV

Environment Protection Laws and Role of Social Worker: Acts related to environmental protection – Forest conservation- Water pollution – Standards and tolerance levels – Unplanned urbanization- Environmental movements in India – Role of NGOs in Environmental issues – Government agencies in environmental protection – Social work initiatives at different levels.

1. Cassen, R.H 1978	India Population, Economy and Society, London: Macmillan.
2. Family planning Association of India	Family planning Counseling Guide, Population Reports Service Series J.N 35 and 36
3. Fisher, W.F 1997	Towards Sustainable Development (Struggling over India's Narmada River), New Delhi: Rawat Publications.
4. Gadgil, and Guha. 1997	This Fissured Land - An Ecological History of India: Delhi: Oxford University Press.
5. Klieinman.R (Ed.) 1998	Family Planning Handbook for Doctors, Hertford: IPPF
6. Krishna. M. 1995	Air Pollution and Control, Kakinada: Kaushal and Co.
7. Miller, Jr. Tyler, G and Armstrong. 1982	Living in the Environment, California: Wordsworth International Group.
8. Mohan, R. 1985	"Urbanization in India's Future", Population and Development Review, Vol. 11(4)
9. Oxford, 1987	Our Common Future, Delhi: Oxford University Press.
10. Prasad, R.K	Population Planning, Policy and Programmes, New Delhi: Deep and Deep Publications.
11. Reddy, Laxmi, M.V.1994	Population Education, New Delhi: Asish Publication.
12. Ryding, S.O. 1992	Environmental Management Handbook, Ahmedabad: IOS Press.
13. Sapru, R.K (Ed.) 1987	Environment Management in India, Vol. II, New Delhi: Ashish Publishing House
14. Satapathy, N. 1998	Sustainable Development (An Alternative Paradigm), Ahmedabad: Karnavati Publications.

15. Seshadri and Pandey, J (Eds.) 1991

16. Sharma, P.D. 1995

Population Education, A Natural Source Book, New Delhi: NCERT.

Ecology and Environment, New Delhi: Rastogi Publishers.

## **Open Elective Paper code SWOE-1 Paper Title: SOCIAL WORK PRACTICE WITH CHILDREN**

## INTRODUCTION

Children are the future of human society. Profession of social work has to work with children in difficult circumstances while rendering services in varied settings. There is a need for social workers specially trained in working with the children and adolescents. Such trained social workers can render valuable services to children in need of professional help.

The current paper focuses on children as a special group for focused social work intervention through facilitating acquisition of knowledge about children from different perspectives, types of settings where the children can be helped and application of social work methods to render social work intervention to children.

#### **OBJECTIVES**

- a. To understand children facing difficult circumstances and the impact of difficult circumstances on children's development.
- b. To gain an overview of agencies where children form the major client group, and appropriate evaluation of children's problems.
- c. To impart to the trainee, specific social work intervention methods in dealing with children as a client group; to understand the Rights of children in the legal, national and international context.

#### **Course Content**

#### UNIT I

Human reproductive system - beginning of life till beginning of adulthood. Understanding the children and adolescents from different perspectives developmental, demographic, economic, psychological, sociological, environmental, familial, educational dimensions of child development. Issues in adolescence - self image, peer group, career choice, sexuality, education, vocation and other issues Healthy child development, importance of supportive environment in upbringing of the children.

### UNIT II

Children in difficult circumstances - developmental delay, physical and intellectual handicaps; chronic illnesses, nutritional deficiencies, accidents, poverty, child labour, abandoned and orphaned children, adoption issues, children in institutions, psychological problems in children, self harm and suicides in children, addiction related problems in children, children brought up by single parent due to death, divorce and other related issues, problems in formal schooling, children living in difficult situations - children in streets, slums, war zones, migration, children in conflict with law, truancy, drug abuse, running away from homes, neglected children, child abuse, child trafficking, child marriage and any other. Special focus on adolescent issues as applicable.

## UNIT III

Children in difficulties – Helping agencies, Settings and issues - paediatric hospitals, nursing homes, child care centres, child guidance clinics, residential care services for children - residential schools, orphanages, homes for children in conflict with law, agencies dealing with differently abled children, any other.

Assessment, intervention, follow up and evaluation of children and adolescents facing difficulties.

#### UNIT IV

Social Work Intervention Programmes - Case work, group work, community organisation methods in helping children, school mental health programmes, home visits, school visits, life skills training, family life education for adolescents, creative use of play therapy, art, dance, drama and other mediums for helping children, child help lines, child care centres, adoption services, special rehabilitation services for rescued children and any other.

Legislations pertaining to children, legal protection, International, National and nongovernmental organisations working with children, Rights of the children.

1. Bhargava. Vinita. 2005	Adoption in India, New Delh, Sage Publications,
2. Beck, Laura	Developmental Psychology. New Delhi, Pearson Education Inc
3. Government of India, Dept. of Women and Child Development 1992.	Plan of Action - A Commitment to the Child.

4. Hegarty S and Arul, M. 2002	Children with Special Needs - From segregation to Inclusion, New Delhi, Sage Publications.
5. Hurlock, Elizabeth. 1981	Developmental Psychology. 5th Edition. New Delhi, Tata McGraw Hill Publications,.
6. Hurlock, Elizabeth. 1996	Personality Development. New Delhi, Tata McGraw Hill Publications.
7. Kantha Amod and Varma, R.M, 1993	Neglected Child - Changing Perspective, New Delhi, Prayas Juvenile Aid Centre,.
8. NIPCCD,1989.	Perspective Plan on Child Development (1980- 2060), New Delhi
9. NIPCCD.1992.	National Evaluation of Integrated Child Development Services, New Delhi.
10. Rani, Asha 1986.	Children in Different situation in India – A Review, Bombay, Tata Institute of Social Sciences.
11. Reddy, Suma Narayan,1989.	Institutionalized Children, Allahabad, Chug Publication,
12. UNICEF Publication	The State of The World's Children. Annual Report. http://WWW. unicef.org
13. Ved Kumar and Brooks, Susan. L. 2004	Creative Child Advocacy, New Delhi, Sage Publications,
14. Venkatesan. S. 2004	Children with Developmental Disabilities, New Delhi, Sage Publications,.

## Open Elective Paper code: SWOE-1 Paper Title: SCIENCE OF CRIME, PENOLOGY AND SOCIAL WORK PRACTICE

#### INTRODUCTION

The course aims at introducing to the students the concepts of crime, punishment and the impact of crime on victims. The focus is on facilitating understanding of the learner to deliberate social work interventions with the prevention of crime, handling the issues related to those clients who are in conflict with law as well as helping the victims to recover from the impact of crime.

#### **OBJECTIVES**

- a. To understand the concept of criminology and crime, as applicable to the Indian context with the impact of individual in conflict with law
- b. To learn the dimensions of penology, Indian prison system, the impact of imprisonment on the individuals and prison administration
- c. To understand the impact of crime on victims, compensation and hurdles in getting justice in the Indian context
- d. To assimilate the practice of social work interventions in crime prevention, promotion of social health, dealing with persons in conflict with law, Human Rights issues in the context of under trials, imprisonment, rehabilitation of released prisoners and victims.

#### **Course Content**

#### UNIT I

**Crime:** Meaning and definition, historical perspective; Nature and Scope of Criminology, Causation of Crime, Characteristics and Classification of Crimes, Crime patterns - Habitual, Professional, Organised, White collar, Public order crimes; Gender related issues in crimes; Classification of offenders under Indian Penal Code. Trial duration and pending cases, its impact.

#### UNIT II

**Penology:** Meaning, definition, historical perspective, scope.

Theories of Punishment: Deterrent theory, retributive theory, preventive theory and reformative theory.

Efficacy of punishment.

Essentials of an ideal penal system, penal policy in India.

Forms of Punishment: Corporal and capital punishment - pros and cons.

Agencies involved in criminal justice system: Correctional institutions.

Impact of imprisonment, maintenance of prisons, staff dynamics.

## UNIT III

**Victimology:** Meaning, definition, historical perspective, scope of the study. Problems of victims - physical, psychological, socio-cultural. Victim offender relationship.

Hurdles in crime reporting, investigation and justice delivery in the Indian context. Compensation and restitution measures.

#### UNIT IV

Social Work Practice in Correctional Setting: Scope for social work practice in institutional and non institutional settings.

Application of Social Work interventions with under - trials, prisoners, rehabilitation of prisoners, work with families of prisoners, work with victims of crime.

Human Rights in the context of crime and punishment - Agencies to protect Human Rights - National Human Rights Commission, State Human Rights Commissions, Right to information Act and in the context of Human Rights violation,

Social Work measures with the Police, the Judiciary and the prison staff - Job stress, burn out and other issues.

1. Ahuja, Ram 1996	Youth and Crime, Jaipur, Rawat Publications
2. Ahuja, Ram 2006	Criminology: New Delhi, Rawat Publications
3. Bhattacharya, S.K 1985	Social Defence: An Indian Perspective, Delhi, Manas Publications
4. Chadha, K 1983	Indian Jail: A Contemporary Document, New Delhi, Vikas Publications.
5. Chang, D.H 1976	Criminology – A Cross-cultural Perspective, Vol.I, New Delhi, Vikas Publications.
6. Gandhi B.M, 2006	Indian Penal Code- Lucknow, Eastern Book Co
7. Paranjape, N.V 1998	Criminology and Penology; Allahabad: Central Law Publications
8. Sarkar, Chandan 1987	Juvenile Delinquency in India – An Etiological Analysis, Delhi, Daya Publishing House.
9. Siddique, A 1983	Criminology, 2 <sup>nd</sup> Edition, Lucknow, Eastren Book Co.

### Master's level odd semester (III Semester)

## Odd Semester Paper code: SWHC-11 Paper Title: HUMAN RESOURCE MANAGEMENT

#### INTRODUCTION

The main objective of this course is to prepare young graduates for management and administrative positions in various industrial, business, governmental/non-governmental organisations and service sector organisations.

#### **OBJECTIVES**

- a. Develop managerial skills in different functional areas of management with practical focus on HRM.
- b. Develop the competence to evolve the problem-solving approaches by applying conceptual and behavioural skills.
- c. Develop interpersonal skills/ competence and leadership qualities to work in a group with team building approach.
- d. Develop sound theoretical base in various concepts and theories to enable the student to develop a broad perspective of the management field.
- e. Distinguish the strategic approach to Human Resources from the traditional functional approach.
- f. Understand the relationship of HR strategy with overall corporate strategy.

#### **Course Content**

#### UNIT I

Human Resource Management: Concept, scope, philosophy and objectives; Evolution; Approaches, Structure and Functions; Line and staff relations of HRM; HRM Model. Hierarchy, formal and informal structure, Organization chart/reporting structure.

Human Resource Planning: Concept and objectives; Human resource inventory; Human resource planning process; job analysis; job description; job specification; job design; career planning and career paths; job rotation.

#### UNIT II

Talent Acquisition: Goals; polices, sources and methods. Selection: Concept, process. Talent Acquisition Tests, Theories and issues in psychological testing, Intelligence testing – theoretical background, Aptitude Testing, Personality Assessment, MBTI. Placement, Induction and socializing the new employee. Talent retention: Concept, importance and methods.

#### UNIT III

Compensation Management: Factors influencing compensation plans and policies; Job evaluation - Fixation of salary, components of salary. Pay for performance – Incentive Schemes, principles and types, Employee Stock Option Plan, compensation survey / review

#### UNIT IV

Strategic Human Resource Management (SHRM): Business strategy and organizational capability, SHRM: aligning HR with Corporate strategy, Strategic HR planning and Development, Change Management and restructuring and SHRM, Corporate Social Responsibility (CSR), Corporate Ethics, Values and SHRM, Competencies of HR professional in a SHRM scenario.

1. Agarwal, R. D. (Ed.) 1973	Dynamics of Personnel Management in India, New Delhi: Tata McGraw-Hill Publishing Company.
2. Bhargava, P. P. 1990	Issues in Personnel Management, Jaipur: Printwell Publishers.
3. Chalofsky, Neal E and Reinhart, Carlene. 1988	Effective Human ResourceManagement, London: Jossey Bass.
4. ChatteIjee, Bhaskar 1999	The Executive Guide to Human Resource Management, New Delhi, Excel Books.
5. Desai, K. G. 1969	Human Problems in Indian Industries, Bombay, Sindhu,
6. Famularo, Joseph 1987	Handbook of Human Resource Administration, McGraw-Hill.
7. Fisher, Cynthia; Schoenfeldt Lyle F. and Shaw, James, G. 1997	Human Resource Management, Third Edition., Boston, Houghton Mifflin Company.
8. Gary Desslar 1997	Human Resource Management, 7th Edition, New Delhi: Prentice Hall of India Pvt. Ltd.
9. Mamoria,C.B. 1989	Personnel Management, Bombay: Himalaya Publishing House.

10. McKenna, Eugene and Beech, Nic 1997	The Essence of Human Resource Mangaement, New Delhi, Prentice – Hall of India Pvt. Ltd.
11. Moorthy,.M. V. 1992	Human Resource Management: Psycho- Sociological Social Work Approach, Bangalore, R & M Associates.
12. Pareek, Udai and Rao, T. V. 1982	Designing and Managing Human Resources, New Delhi, Oxford & IBH.
13. Rudrabasavaraj, M. N. 1984	Human Factors in Administration, Bombay: Himalaya Publishing House.
14. Rudrabasavaraj, M. N. 1986	Cases in Human Resource Management, Bombay: Himalaya Publishing House.
15. Subba Rao, P. 1996	Essentials of Human Resource Management and Industrial Relations, Himalaya Publishing House.

#### Odd semester Code: SWHC-12 Title: SOCIAL WORK PRACTICUM - IV

Workshops: Skills Development - help learners acquire specific skills for situations encountered during practice and acquire skills for intervention. These may be for problems/ concerns, issues or situations like work with alcoholics, HIV/AIDS affected persons, adolescents for life ski11s development, youth for leadership development and couples for marital relationship and enrichment work with elderly. These workshops are to enhance skills/ develop new skills for practice in specific situation, specific problems and issues.

Concurrent practice learning of two-days a week -on going learning of practice is an opportunity to develop intervention skills in reality situations. This entails learning social work practice for two, or two and a half days or its equivalent, each week of the semester.

The learners may be placed in agencies or in communities to initiate and participate in direct service delivery. Practice learning is a vital component of the educational opportunity to be provided to the learner. The teaching-learning process must be designed to help the learner to move on the mastering strategies, skills and techniques to practice social work

## Odd semester Paper code : SWSC-3 Paper Title : SOCIAL WORK WITH TRIBAL AND RURAL COMMUNITIES.

#### INTRODUCTION

This course aims at introducing the learner the programmes of tribal and rural development, and the importance of social work practice with tribal and rural communities.

#### **OBJECTIVES**

- a. Develop an understanding of tribal and rural communities.
- b. Understand the characteristics and problems of tribal and rural communities.
- c. Acquire knowledge about the contribution of Governmental and Nongovernmental Organisations to tribal and rural development.
- d. Develop an understanding of the functions of Panchayath Raj Institutions with particular reference to Karnataka.
- e. Gain knowledge about the application of social work in tribal and rural development programmes.

#### **Course Content**

#### UNIT I

Tribe in relation to caste and nation - Nature and Characteristics of Primitive Cultures-Tribes in India and their ecological distribution.

Emerging Trends in Tribal Social Institutions - Family and Kinship Systems, Jati Structure, Economic Structure, Political organisations.

Characteristics of Tribal Society - Economic, Social, Political and Cultural Problems of Tribal Life.

#### UNIT II

Government Programmes since Independence and their Impact on Tribal Societies -Programmes of Voluntary Agencies and their Impact on Tribal Societies.

Analysis and Assessment of Tribal Community Problems - Special Problems of the Tribals in a particular area.

Social Work Practice in Tribal Development: Community organisation as a method of intervention, Participatory Rural Appraisal (PRA), Logical Framework Approach/Analysis (LFA), techniques of intervention and its scope in tribal community development.

#### UNIT III

Rural Society and Poverty - Historical perspective - Dynamics in the village society – Caste/class relationships - Control and Power, Conflict and Integration. Poverty in the rural context - Its nature and manifestations. Analysis of Basic Problems - Issues faced by the rural poor such as indebtedness, Bonded labour, Low wages, Unemployment, Underemployment, and other forms of exploitations.

#### UNIT IV

Current Rural Development Programmes in India: Council for the Advancement of People's Action and Rural Technology (CAPART) and other Rural Development Statutory Bodies.

Panchayath Raj System in Karnataka and its role in rural and tribal development.

Role of social worker in tribal and rural development programes.

1. Barnabas, A. P. 1987	Rural Community Development in India, In Encyclopedia of Social Work in India, Vol. II, New Delhi: Ministry of Welfare, Government of India,
2. Bhalla, Alok and Bumke, Peter J. (Eds) 1992	Images of Rural India in the 2nd Century, New Delhi; Sterling Publishers Pvt. Ltd.
3. Bharadwaj, A. N. 1979	Problems of Scheduled Castes and Scheduled Tribes in India, New Delhi: Light and Life Publishers.
4. Bose, Nirmal Kumar 1971	Tribal Life in India, National Book Trust India, New Delhi.
5. Brahmananda, P. R., Narayan, B. K. and Kalappa, A. (Eds.) 1987	Dimensions of Rural Development in India, Bombay: Himalaya Publishing House.
6. Desai, A. R. (Ed.) 1978	Rural Sociology in India, Bombay: Popular Prakashan,

7. Desai, A. R (Ed.) 1981	Peasant Struggles in India, New Delhi: Oxford University Press.
8. Debey, S. N. and Murdia, R. 1977	Land Alienation. and Restoration in Tribal Communities, Bombay: Himalaya Publications,
9. Dube, S. C. 1987	Welfare of the Scheduled Tribes, In. Encyclopaedia of Social Work in India, VoL, III, New Delhi: Ministry of Welfare, Government of India.
10. Epstein Scarlet J 1973	South India: Yesterday, Today and Tomorrow; Mysore Villages Revisited, London and Basingstoke: Macmillan Press
11. Kuturnba Rao, M. and Perraju Sharma,P, (Eds.) 1989	Human Resource Development for Rural Development, Bombay: Himalaya Publishing House.
12. Mahajan, V. S, (Ed.) 1993	Employment through Rural Development - Towards Sustainability, New Delhi: Deep & Deep Publications.
13. Mahanti, Neeti 1994	Tribal Issues - A Non-conventional Approach, New Delhi, Inter-India Publications.
14. Nair, T. K. and Anbarasan, R. S. (Eds.) 1981	Training Social Workers for Rural Development, ASSWI.
15. Panwalkar, V. G. 1987	Social Work in Rural Settings, In. Encyclopedia of Social Work in India, Vol. Ill, New Delhi: Ministry of Welfare, Government of India.
16. Patel, M. L. 1994	Tribal Development without Tears, New Delhi, Inter-India Publications.
17. Ramaiah, P. 1988	Issues in Tribal Development, Allahabad, Chugh Publications.
18. Singh, K. 1986	Rural Development: Principles, Policies and Management, New Delhi: Sage Publications.

19. Sinha, B. B. 1982	Society in Tribal India, Delhi, B,R Publishing Corporation.
20. Sodhi, J. S. 1990	Poverty Alleviation of Rural Development, New Delhi: Criterion Publications.
21. Swaminathan, M. S. 1982	Science and Integrated Rural. Development, New Delhi: Concept Publishing company.

#### Paper code SWSC-3

## Paper Title: ORGANIZATIONAL BEHAVIOUR AND ORGANIZATIONAL DEVELPOMENT

#### INTRODUCTION

The course aims to provide an understanding of human behavior at work so that the learner may acquire the skills required to analyze problems and develop a problem-solving approach.

#### **OBJECTIVES:**

- a. To impart knowledge about individual, group and organizational dynamics and their consequences,
- b. To make clear the concepts and approaches that help in developing models or systems that support human ingenuity.
- c. To acquaint the students with the knowledge of theories and practices that govern human behavior at work,
- d. To help the learner understand the value and worth of human resources in an organization.
- e. To enable the students to become aware of their communication skills and sensitize them to their potential to become successful managers.
- f. To gain self-confidence and healthy self-respect while retaining respect for other's rights.
- g. To understand the application of Transactional Analysis in several areas of employee management.

### **Course content**

## UNIT I

Conceptual Framework: Organization Behavior: Definition, concept, approaches and scope, historical background of Organization Behavior.

Introduction to Enneagram, personality types according to Enneagram. Emotional Intelligence; Attitude, Values, Personality; Job satisfaction, Employee Morale : Meaning, influences and outcomes - Measuring job satisfaction.

Assertiveness Training: Benefits of assertiveness – components of assertive behavior, measuring assertiveness, handling fear, handling anger, handling depression, developing assertive behavior skills, assertiveness on the job, assertiveness in interpersonal relations.

#### UNIT II

Transactional Analysis (TA), TA and self awareness, Winners and Losers, Structural analysis, Life positions, transactions, games and strokes, Life scripts, TA applications in motivation, Leadership and Teamwork, TA in counseling.

Motivation: Concept and theories, techniques of motivation, role of reinforcement and punishment, motivation and organization reward system, awards, employee empowerment and engagement.

#### UNIT III

Leadership: Meaning, roles, skills, and styles, leadership theories, types of leadership, powerful persuasion strategies.

Group dynamics: Concept, types of groups, dynamics of group formation, decision making in groups.

Organization Development: Concept, emerging approaches and techniques, Foundations of OD, Organizational Diagnosis, OD interventions – An overview, individual and interpersonal interventions, team/group interventions, comprehensive interventions, organizational transformation, success and failure of OD, Planned Organizational change, feedback and OD.

#### UNIT IV

Organizational Conflict: Concepts, causes and types, conflict-resolution strategies.

Organizational change: Concept, forces of change and resistance to change, managing organizational change and diversity, facilitating creative and divergent thinking, planned organizational change.

Stress and Burn Out: Concepts, causes, consequences and coping strategies. Managerial Ethics: Individual ethics, ethical dilemmas in management, Ethical practices of Indian Managers, Corporate ethics.

1. Andrew, Dubrin J, 2006	Leadersip – Research Findings, Practice, and Skills, New Delhi, Biztantra Publication.
2. Aswathappa K, 2008	Organisational Behaviour- Text, Cases and Games, Mumbai, Himalaya Publication House.
3. Donald, Hislop, 2007	Knowledge Management in Organisation- A Critical Introduction, Oxford University Press.
4. Khanka, S S,2008	Organisational Behaviour, New Delhi, S Chand and Co., Ltd.
5. Hellriegul Don and Slocum John W., Jr,2004	Organisational Behaviour, New Delhi, Thomson South-Western.
6. ICFAI, 2004	Organisational Behaviour, Hyderabad, Centre for Management Research.
7. Kumar Arun and Meenakshi N, 2009	Organisational Behaviour- A Modern Approach, NIILM Center for Management Studies, New Delhi.
8. Luthans Fred, 2005	Organisational Behviour, New York, McGraw Hill International Edition.
9. Moorhead Gregory and Griffin Ricky W, 2005	Organisational Behaviour- Managing People and Organisations, New Delhi, Biztantra Publications.
10. Nelson, Debra L and Quick, James Compbell, 2007	Organisaional Behaviour- Foundations, Realities and Challenges, New Delhi, Thomson South-Western,.
11. Northouse Peter G, 2003	Leadership- Theory and Practice, New Delhi, Response Books: A Division of Sage Publications.
12. Robibins, Stephen P, 2007	Organisational Behaviour, New Delhi, Pearson Education.

13. Ryan, Rosemary K C, 2008	Leadership Development- A Guide for HR and Training Professionals, New Delhi, Elsevier Publications.
14. Sadler, Philip, 2004	Lerdership- Styles, Role Models, Qualities, Behaviours, Concepts, New Delhi, Kogan Page India Pvt., Ltd.
15. Subba Rao, P, 2004	Organisational Behaviour, Mumbai, Himalaya Publications House.

#### Odd semester Paper code: SWSC-4 Paper Title: PREVENTIVE AND SOCIAL MEDICINE AND MEDICAL SOCIAL WORK

#### INTRODUCTION

This course introduces the basic health issues and the application of social work in health setting both in hospital and community.

## **OBJECTIVES**

- a. Understand the concept and dimensions of health.
- b. Understand the issues related to the prevention, clinical features and treatment of major communicable and non-communicable diseases.
- c. Trace the historical development of medical social work in India and abroad.
- d. Understand the nature of medical social work services.
- e. Understand the tenets of National Health Policy of India and modernization of community based health care services.
- f. Understand the health care services at different levels.

#### COURSE CONTENT

#### UNIT I

Concept of health : Physical, social, mental and spiritual dimensions of health -Positive health - Determinants of health - Health and development - Indicators of health. Concept of Prevention: Levels of prevention - Hygiene, public health, preventive medicine, community health, social medicine, community medicine. Health Care of the Community; Concept of health care - Levels and principles of health care.

## UNIT II

Communicable and Non-communicable Diseases: Leprosy, Tuberculosis, Sexually Transmitted Diseases (STDs), HIV/AIDS. Cancer, Hypertension, Accidents, Diabetes, Blindness, Neurological problems, Mental illnesses.

Maternal and Child Health Services - Immunization – Integrated Child Development Services (ICDS) Scheme - School health programmes.

#### UNIT III

Medical Social Work: Meaning, Definition and Scope - Historical background and nature: Medical Social Work in India and Abroad - Team work and Multidisciplinary approach in health care; Organization and administration of medical social work departments in hospitals.

Patient as a person and Role of Social Worker: Understanding the patient as a person; Illness behaviour and treatment behaviour of the patient - Impact of illness on the patient and family.

Role of social worker with patients and their families - Rehabilitation.

#### UNIT IV

National Health Policy of India, Directorate General of Health Services, Indian Council of Medical Research (ICMR), Health as a concurrent subject.

Health System in India - at the Centre, at the State level, at the district level, and village level. Health Education and Communication.

Voluntary Health Agencies in India - International health - World Health Organisation (WHO), UNICEF, UNDP, FAO, ILO, World Bank.

Non - governmental and other Agencies - Ford Foundation, CARE, International Red Cross, Indian Red Cross.

1. Bajpai, P. K. (Ed.) 1998	Social Work Perspectives on Health, Jaipur, Rawat Publications.
2. Brody, Elaine M. and Contributors. 1974	A Social Work Guide for Long-Term Care Facilities, U. S. Dept. of Health, Education and Welfare, Public Health Service, Maryland: National Institute of Mental Health.
3. Butrym, Zofia and Horder, John. 1983	Health, Doctors and Social Workers, London: Routledge and Kegan Paul.
4. Clark, D. W. and	Preventive and Community Medicine,

MacMahon, B. (Ed.) 1981	Boston. Little, Brown and Company,
5. Friedlander, W. A. 1967	Introduction to Social Welfare (Chapter 12: Social Work in Medical and Psychiatric Settings), New Delhi: Prentice-Hall of India.
6. Hilleboe, H. E. and Larimore, G.W.1966	Preventive Medicine, Philadelphia, W. B. Saunders Company.
7. Humble, Stephen and Unell Judith (Ed.) 1989	Self Help in Health and Social Welfare, London: Routledge.
8. Jordan, William. 1972	The Social Worker in Family Situations, London: Routledge and Kegan Paul.
9. Lathem, W. and Newbery, A. 1970	Community Medicine - Teaching, Research and Health Care, London, Butterworths.
10. Mathur,J. S. 1971	Introduction to Social and Preventive Medicine, New Delhi, Oxford and LB.H. Publishing Company,
11. Mechanic, David 1968	Medical Sociology- A Selective View, New York, Free Press.
12. Mishne, Judith (Ed.) 1980	Psychotherapy and Training in Clinical Social Work, New York: Gardner Press.
13. Nichols, P. J. R. (Ed.) 1980	Rehabilitation Medicine, London: Butterworths.
14. Park, K. 2002	Park's Textbook of Preventive and Social Medicine, Jabalpur, Banarsidas Bhanot.
15. Pathak, S. H. 1968	Medical Social Work, Chapter.25, In Wadia, A R (Ed.) : History and Philosophy of Social Work in India, Bombay: Allied Publishers.
16. Ramachandrudu, G. 1997	Health Planning in India,' New Delhi, A. P. H. Publishing Corporation.
17. Rusk, Howard A. 1977	Rehabilitation Medicine, Saint Louis: Mosby Company.
18. UNICEF	Health and Basic Services, New Delhi, UNICEF South Central Asia Regional Office.

## Paper code: SWSC-4 Paper Title: REHABILITATION AND AFTER CARE SERVICES

## INTRODUCTION

Rehabilitation of differently abled people is a noble and worthy endeavor, requiring the combined knowledge of the psycho-social theory and practical skills and techniques of social work. The current paper facilitates social work students to work with the specific group of clientele suffering from various types of disabilities and impart application of specific professional social work methods to cater to the needs of this population.

## **OBJECTIVES:**

- a. To understand the concept of handicap, rehabilitation and the scope for practice.
- b. To identify the specific client categories requiring the rehabilitation services, problem specificity and rehabilitation service interventions.
- c. To acquaint oneself with different rehabilitation settings, different therapeutic approaches to rehabilitation process.
- d. To acquire the social work skills adapted to facilitate the process of rehabilitation, the rights and legal provisions provided for differently abled people and assimilate the knowledge of social work practice to disability specific client service.

## **Course Content**

## UNIT I

Rehabilitation: Definition and scope for social work interventions; definition of Impairment, Disability, Handicap; causes of Handicap - heredity, acquired, Major illnesses - physical, neurological and psychiatric; Stress, vulnerability, coping and competence to deal with handicaps; Need for comprehensive rehabilitation – psycho-social rehabilitation

## UNIT II

History, philosophy and principles of psycho-social rehabilitation; specific problem areas – physical handicap - vision, hearing, orthopedic, speech and language difficulties, mental retardation and others; neurological, psychiatric problems, disasters, alcohol and drug usage, terminal illnesses and any other.

Intervention in rehabilitation: Assessment, planning, intervention, evaluation, tools for assessment, follow-up services.

## UNTI III

Rehabilitation Settings: Hospital based, day-care, night-care, quarter-way home, half- way-home, group home, hostels, long-stay homes, vocational guidance centre,

sheltered workshop, occupational therapy centre, community based rehabilitation centre, home care, inclusive education and others

Approaches: Therapeutic community, behavior modifications, transactional analysis and eclectic approach

## UNIT IV

Practice of Social work methods in the process of rehabilitation: Case work, group work, community organisation, research, administration and social action.

Legal provisions for differently abled people – The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act 1995, Rehabilitation Council of India: Formation, scope and functions, governmental policies and programmes, initiatives from the non- governmental sectors.

International trends and national initiatives in the rehabilitation scenario.

1. Anthony, William. A. 1980.	The Principles of Psychiatric Rehabilitation. Baltimore University Part Press
2. Chowdhary, Paul. D. 1995.	Introduction to Social Work: history, concept, methods and fields. Delhi, Atma Ram & Sons.
3. Corey, Gerald. (6th ed.)2004.	Theory and Practice of Group Counseling. Thomas Brooks/ Cole Belmont
4. Dorothy Stock Whitaker. 1985.	Using Groups to help people. London & New York, Tavistock/ Routledge,.
5. Danda, Amita. 2000.	Legal order and Mental Disorder, Sage Publications.
6. Delhi Law House. 1998.	The Mental Health Act-1987, Law Publishers.
7. Thakur Hari Prasad Institute of Research and Rehabilitation of the Mentally Handicapped Publication, Hyderabad.	Enabling the Disabled.1999
8. Feldman, Robert. S (1997)	Understanding Psychology. New Delhi, Tata McGraw Hill.
9. Hume, Clephane and Pullen Ian. 1986	Rehabilitation in Psychiatry. Edinburgh Churchill Livingstone

10. International Labour Office. 1985.	Vocational Rehabilitation of Disabled persons, ILO.
11. International Labour Office. 1982.	Vocational rehabilitation of the Mentally Retarded (second impression) ILO.
12. Kalyanasundaram S. and Verghese,Mathew,(Eds).2000	Innovations in Psychiatric Rehabilitation Richmond Fellowship Society, Bangalore, India.
13. Kapur, Malavika and Others. (Ed). 1979.	Psychotherapeutic process. NIMHANS Publication. Bangalore
14. Lakshman Prasad. 1994.	Rehabilitation of the Physically handicapped. Konark Publishers Pvt. Ltd.
15. Liberman, Robert. P. (ed). 1988.	Psychiatric Rehabilitation of Chronic Mental Patients. Washington D.C., American Psychiatric Association.
16. Madan, G.R. 2000	Indian Social Problems Vol.2 Social Work (3rd ed). New Delhi, Allied Publishers.
17.Manning, Nick. 1989	Therapeutic Community Movement. London, Routledge Publications.
18. Pandu Naik. G. 1992	A Review of Social Legislation in India. Lambani Publishers.
19. Schizophrenia Research Foundation. 1998	Community Mental Health and Community Based Rehabilitation. Chennai, SCARF Publication.
20. Sen, Anima. 1988	Psycho-social integration of the Handicapped, New Delhi, Mittal Publishers.
21. Sharma, S and Chadda, R.K 1997	Essential Psychiatry, New Delhi, Interprint Publishers.
22. Wolberg, L.R. 1977	The Technique of Psychotherapy Part I & II, 3rd edition. New York, Grune and Stratton,.

## Paper code: SWSC-5 Paper Title: SOCIAL POLICY, PLANNING AND DEVELOPMENT

## INTRODUCTION

The course introduces the learner as to how policy is a link between Constitutional Principles, Development Plans, Legislative and Executive Actions. The analysis of these processes is to enable utilization of the knowledge to improve social work practice.

Further, it provides a critical and analytical framework to understand key concepts, development processes and current issues, pertaining to different parts of the world, with specific reference to India. This course is expected to provide the social work students with a context for micro-level interventions.

## **OBJECTIVES**

- a. Gain knowledge of policy analysis and the policy formulation process.
- b. Acquire skills in critical analysis of social policies and development plans.
- c. Develop an understanding of social policy in the perspective of national goals as stated in the Constitution, particularly with reference to Fundamental Rights and the Directive Principles of State Policy.
- d. Critically understand the concept, content and process of social development.
- e. Develop the capacity to identify linkages among social needs, problems, development issues and policies.
- f. Locate strategies and skills necessary for social development and reinforce

values of social justice, gender justice and equality.

#### **Course Content**

#### UNIT I

Social Policy and Constitution: Concept of social policy, sectoral policies and social services - Relationship between social policy and social development--Values underlying social policy and planning based on the Constitutional provisions (i.e. the Directive Principles of State Policy and Fundamental Rights) and the Human Rights - Different models of social policy and their applicability to the Indian situation.

## UNIT II

Sectoral Social Policies in India: Evolution of social policy in India in a historical perspective-Different sectoral policies and their implementation, e.g. Policies concerning education, health, social welfare, women, children, welfare of backward classes, social security, housing, youth, population and family welfare, environment and ecology, urban and rural development, tribal development and poverty alleviation.

## UNIT III

Social Planning: Concept of social planning - Scope of social planning - the popular restricted view as planning for social services and the wider view as inclusive of all sectoral planning to achieve the goals of social development - Indian planning in a historical perspective - The Constitutional position of planning in India. The legal status of the Planning Commission - Coordination between Centre and State, need for decentralization - Panchayath Raj - people participation.

## UNIT IV

Social Development: Concept of social development - Current debates of development - Approaches to development - Development indicators.

Social Development in India: The historical and social context of development in India - Demographic transitions - Rural development: Agrarian and land reforms; Green Revolution - Industrialization and urban development - Labour relations-Gender issues - Environmental issues (land, water, forest) - Education - Health.

1. Bagchi, A. K. 1982	Political Economy of
	Underdevelopment, Cambridge:
	Cambridge University Press.
2. Bhanti, R. 1993	Social Policy and Development in Rajasthan, Udaipur: Himanshu Publications.
3. Bulmer, M. et. al., 1989	The Goals of Social Policy. London: Unwin Hyman.
4. Chakraborty,S. 1987	Development Planning - Indian Experience, Oxford: Claredon Press.

5. Dandekar, V. M. 1994	"Role of Economic Planning in India in the 1990s & Beyond", Economic and Political Weekly, Vol. 29, No. 24, 1457- 1464.
6. Desai, V. 1988	Rural Development (Vol. 1) Mumbai: Himalaya Publishing House.
7. Dimitto, D. M. 1991	Social Welfare: Politics and Public Policy, New Jersey: Prentice-Hall.
8. Fidelma, A. et. al. 1999	Contemporary Social and Political Theory: An Introduction, Buckingham: Open University Press.
9. Ganapathy, R. S. and Others 1985	Public Policy and Policy Analysis in India, Delhi: Sage Publications.
10. Ghosh, A. 1992	Planning in India: The Challenge for the Nineties, New Delhi: Sage Publications.
11. Government of India	Five Year Plan Documents (latest), New Delhi.
12. Hebsur, R. K. (Ed.)	Social Intervention for Justice,
13. Huttman, E. D. 1981	Bombay: TISS. Introduction to Social Policy, New York: McGraw-Hill.
14. International Labour Office. 1973	Multinational Enterprises and Social Policy, Geneva, ILO.
15. Jones, K. et. al., 1983	Issues in social Policy, London: Routledge & Kegan Paul.
16. Kahn, A. E. 1973	Social Policy and Social Services, New York: Random House.
17. Kulkarni, P. D. 1979	Social Policy and Social Development in India, Madras: Association of Schools of Social Work in India.
18. Kulkarni, P. D. 1952	Social Policy in India, New York: McGraw-Hill Book Company.

19. Kulkarni, P. D. 1975	Social Policy in India, Bombay, Tata Institute of Social Sciences.
20. Leonard, P. 1997	Postmodern Welfare: Reconstructuring Emancipatory Project, London: Sage
21. Lindblom, C. E. 1980	The Policy-making Process, New Jersey: Prentice-Hall.
22. Livingstane, A. 1969	Social Policy in Developing Countries, London: Routledge & Kegan Paul.
23. Madison, B. Q .1980	The Meaning of Social Policy, London: Croom Helm.
24. Macpherson, S. 1980	Social Policy in the Third World, London: Wheatspeat Brooks.
25. Macpherson, S. 1982	Social Policy in the Third World, New York: John Wiley and Sons.
26. Mathur, K. Bjorkman	Top Policy Makers in India, New Delhi: Concept Publishing Co.
27. Meadows, D. H. 1972	The Limits to Growth, New York: University Books.
28. Mishra, R. 1977	Society and Social Policy, London: Macmillan Ltd.
29. Mukherjee, N. 1993	Participatory Rural Appraisal: Methodology and Applications, New Delhi: Concept Publishers.
30. Mundle, S. 1993	'Policies, Paradigms and Development Debate at the Close of Twentieth Century', Economic and Political Weekly, Vol. 28, No. 26, September 4, 1993.
31. Mullard, M. and Spieker. 1998	Social Policy in a Changing Society, London: Routledge.
32. Phillips,D. R. and Verhasselt Yola (Eds.) 1994	Health and Development, London: Routledge and Kegan Paul

33. Rao, V. 1994.	"Social Policy: The Means and Ends Question" Indian Journal of Public Administration, Vol. 50, No.1, Jan March, 1994.
34. Rastogi, P. N. 1992	Policy Analysis and Problem-solving for Social Systems, New Delhi: Sage Publications
35. Roychaudhury, T. 1982	The Cambridge Economic History of India, Vol. I & II, New Delhi: Cambridge University.
36. Singh, R. R. (Ed.) 1995	Whither Social Development? New Delhi: ASSWI.
37. Singh, Y. 1972	Modernization of Indian Tradition, Delhi: Thomas Press.
38. Spicker, Paul. 1998	Principles of Social Welfare: An Introduction to Thinking About the Welfare State, London: Routledge.
39. The Probe Team. 1999 Association with Centre for Development Economics.	Public Report on Basic Education in India, New Delhi: Oxford University Press.
40. Upadhyay, S. B. 1992	Urban Planning, Jaipur: Printwell
41. UNDP	Human Development Reports, Oxford University Press.
42. Weimer. D. L. and Practice,	Policy Analysis: Concepts and
Vining, A. R. 1994	New Jersey: Prentice-Hall.
43. World Bank	World Development Reports (Annual), Oxford University Press.
44. Yadav, C. S. (Ed.) 1986	Urban Planning and Policies - Part A, New Delhi: Concept Publishing Co.

## **Recommended Journals / Periodicals**

Alternatives; Development and Change; Economic and Political Weekly.

## Paper code : SWSC-5 Paper Title : LEGAL SYSTEM IN INDIA

## INTRODUCTION

The course is to help learners understand the legal system and procedures in India. It supports understanding the processes in public interest litigation and develops skills for the same.

## **OBJECTIVES**

- a. Acquire information on the legal rights of people.
- b. Develop an understanding of the legal system and get acquainted with the
  - process of the legal system with emphasis on functioning in India.
- c. Understand the role of the police, prosecution, judiciary and correction.
- d. Gain insight into the problems faced by the people belonging to different strata of society, in interacting with this system.
- e. Develop an understanding of the processes and problems of public interest

litigation and legal aid to marginalized.

#### **Course Content**

#### UNIT I

Social Justice: Meaning and Concept; Social legislation: Meaning, definitions and concept. Social justice as an essential basis of social legislations; Social legislations in a welfare state with special reference to India.

Rights: Concept and definitions of Rights; types of Rights; Rights of women and children; Rights of Scheduled Castes and Scheduled Tribes; Rights of accused and offender under Constitution of India, Indian Penal Code and Criminal Procedure Code.

#### UNIT II

Division of Law: Substantive Law and Procedural Law.

Legislations pertaining to Social Institutions: Marriage, divorce, maintenance of spouse, adoption.

Legislations for prevention of Crime and Deviance: Indian Penal Code (relevant chapters like of Offences against Public Tranquility, of Offences affecting the Public Health, Safety, Convenience, of Decency and Morals, of Offences relating to Religion, of Offences affecting the Human Body, of Offences relating to Marriage, of Cruelty by Husband or Relatives of Husband) Legislations pertaining to women.

## UNIT III

Criminal Justice System in India:

Police: Structure, powers and functions and their role in maintaining peace and order in the society.

Prosecution: Meaning, structure, its role in criminal justice, trial participation.

Judiciary: Supreme Court, High Court - Constitution of Supreme Court and High Court: Powers and functions.

Sub-ordinate Courts - District Sessions Court, Magistrate Courts, and other subordinate courts.

## UNIT IV

Correction and Correctional Laws: Corrective measures as per Criminal Procedure Code, Probation of Offenders Act, Juvenile Justice (Care and Protection of Children) Act.

Legal Aid: Concept of legal-aid, history of legal-aid, persons needing legal-aid, legal-aid schemes.

Public Interest Litigation: Meaning, Concept, Process and Problems.

Right to Information Act- Provisions and implementation.

Role of Social Worker: Social Work intervention, need, methods.

1. Aranha, T.	Social Advocacy - Perspective of Social Work, Bombay: College of Social Work.
2. Buxi, U. 1982	Alternatives in Development: Law the Crisis of the Indian Legal System, New Delhi: ,Vikas Publishing House.
3. Curry, J. C. 1977	The Indian Police, New Delhi: Manu Publications.
4. Desai, A. E. (Ed.) 1986	Violation of Democratic Rights in India, Vol. 1.

5. Fleming, M. 1978	Of Crimes and Rights, New York: W.W. Norton and Company.
6. Gandhi B.M. 2006.	Indian Penal Code, Lucknow, Eastern Book Company.
7. Iyer, V. R. K 1980.	Some Half Hidden Aspects of Indian Social Justice, Lucknow: Eastern Book Company.
8. Iyer, V. R. K 1984.	Justice in Words and Justice in Deed for Depressed Classes, New Delhi: Indian Social Institute.
9. Iyer, V. R. K 1981.	Law Versus Justice: Problems and Solutions, New Delhi: Deep and Deep.
10. Iyer, V. R. K 1980.	Justice and Beyond, New Delhi: Deep and Deep.
11. Kelkar R. V. 2006.	Lectures on Criminal Procedure, Lucknow, Eastern Book Company.
12. Khanna, H. R. 1980	The Judicial System, New Delhi: II P A.
13. Mathew, P. D.	II P.A Legal Aid Series, Delhi: Indian Social Institute
14. McDonald. W. F. (Ed.) 1979	The Presentator, California: Berkeley: Hill
15. Newman, G. 1999	Global Report on Crime and Justice, New York: Oxford University Press.
16. Nirmal Anjali. 1992	Role and Functioning of Central Police Organisations, New Delhi: Uppal.
17. Peak, K. J. 1998	Justice Administration - Police, Courts and Correction, New Jersey: Prentice-Hall.
18. Ratanlal and Dhirajlal, 2006	Indian Penal Code, Lexis and Lexis, Nagpur.
19. Singh. L. M. (Ed.) 1973	Law and Poverty: Cases and Materials, Bombay: Tripathi.

20. Western, P. B. 1976 The Criminal Justice System: An Introduction and Guidelines, California: Good Year Publishers.
21. Government of India, 1973 Report of the Legal Aid Committee.

## **Open Elective Paper Code: SWOE-2 Paper Title: GERONTOLOGICAL SOCIAL WORK**

### INTRODUCTION

Changing demographic profile in India has led to rise in the number of elderly as never before. Along with the enhanced longevity, a number of issues related to care and management of elderly have come into focus. Social work as a profession concerned with providing professional service to the needy, has recognized the need to address the concerns of the senior citizens. The paper envisages training the learners in professional social work practice with the elderly.

The paper focuses on senior citizens as target client group for social work intervention; the paper deals with the issues, concerns, problems and social work methods in facilitating healthy adaptation of the client group in the current Indian context.

### **OBJECTIVES:**

- a. To get an overview of the perspectives on aging and scope for practice.
- b. To understand the various challenges related to aging, healthy aging and problems of the elderly in difficult situations.
- c. To identify agencies working with elderly, the different care settings and issues in working with elderly in different settings. To gain an insight into process of working with elderly.
- d. To train the learners in applying specific social work intervention measures in working with senior citizens, care givers and to have an understanding of
- e. National Policy on Older Persons, and the role of International and NGOs in improving the quality of life of the elderly.

### **Course Content**

### UNIT I

Gerontology – Definition and scope. Understanding the elderly – demographic, developmental, psychological, socio cultural, economic, and health perspectives. The issues pertaining to elderly- health, occupation, income, retirement planning, family support, gender issues, property Rights and any other

### UNIT II

Developmental tasks in elderly: Issues in health care, changes in family structure, coping with aging process, challenges due to changing physiological, economic, safety, status in the family and other issues, Healthy aging, quality of life, coping with demise of the life partner, bereavement, resolving one's own death, and any other.

### UNIT III

Care settings for elderly: General hospitals, geriatric wards/ hospitals, homebased care, homes for the aged, nursing homes, day-care-centers, hobby centers, and facilities for homeless elderly, elder helpline, and senior citizen forum.

Tools for assessment of the problems of elderly, intervention and follow up services and evaluation.

### UNIT IV

Social work intervention measures for senior citizens through methods of social work: Case work, group work, community organisation, welfare administration, social work research, social action

Care giver issues - Needs, burden, coping and training; training for caregivers of institutions for the elderly

National Policy on Older Persons, Legal and governmental welfare benefits for senior citizens, Role of HelpAge India and other prominent Organisations working for elderly.

International scenario

1. Bali . P. Arun, 2001	Care of the Elderly in India. Shimla, Indian Institute of Advanced Studies.
2. Chatterjee, S.C., Patna,	Discourses on aging and Dying. New Delhi,
and K.P., Charian, V. 2008.,	Sage Publications

3. Dandekar, Kumudini. 1996	The Elderly In India, New Delhi, Sage Publications.
4. Desai, Murli and Raju, Siva (Ed.) 2000.	Gerontological Social Work in India - Some issues and Perspectives. Delhi, BR Publishing House,.
5. Dey, A. B (Ed.) 2003	Ageing in India: Situation Analysis and Planning for the Future. New Delhi / WHO and AIIMS.
6. Emmatty, Leena. M. 2008	An insight into Dementia Care in India. New Delhi, Sage Publications,.
7. Hurlock, Elizabeth. 1981	Developmental Psychology. 5th Edition. New Delhi, Tata McGraw Hill Publications.
8. Khan M.Z. 1989	Voluntary Welfare Services for the Aged, Dept. of Social Work, New Delhi, Jamia Milia Islamia.
9. Kumar, Vinod (Ed.) 1996	Aging - Indian Perspective and Global Scenario, New Delhi, AIIMS.
10. Rajan, Irudaya.S., Mishra,U. S., and Sharma, S.P. 1999.	India's Elderly, New Delhi, Sage Publications.
11. Ramamurti P,V and	Handbook of Indian Gerontology. New Delhi,
Jamuna D (Ed) 2004.	Serial Publishers.
12. Vineeta B Pai 2000	Coping with Retirement, UNESCO CLUB, Naganur, Belgaum

# JOURNALS.

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1. Indian Journal of Gerontology, C-207, Manu Marg, Tilak Nagar, Jaipur 302 004

2. R & D Journal of Helpage India . C-14, Qutab Institutional Area, New Delhi, 110016.

### Open Elective Paper code SWOE-2 Paper Title: MANAGEMENT OF NON-GOVERNMENTAL ORGANIZATIONS

### INTRODUCTION

This course aims at introducing to students the concepts and principles involved in managing non-profits, particularly NGOs.

#### **OBJECTIVES**

- a. Develop an understanding about the role of NGOs in societal development.
- b. Develop knowledge about management of NGOs.
- c. Develop the ability to identify collaborative strategies between NGOs and

Government institutions.

#### **Course Content**

#### UNIT I

Non Profits as Organisational Entities: Non-profits as modern organizational forms- NGOs as non profit organizations involved in development work - common denominators and overlaps in business, public and non- profit managements - legal – rational structure of non-profits - trusts, societies and companies special reference to Trust Act, Societies Registration Act and Companies Act

### UNIT II

Organisational Design: Vision, Mission and Goals of NGOs - matching intervention paradigms with mission and vision – translating vision and mission into action – Role of Strategic Planning - Operational goals, Programmes and Projects - Division of responsibility, authority and power relations – Decision-making - Participation, empowerment, teamwork and ownership Voluntarism, Individual Autonomy and Organisational accountability, Transparency and Stakeholder Accountability - Knowledge generation and management - Leadership styles suited for NGOs.

### UNIT III

NGO Environment: Interfacing with community and community based organizations - NGO-State relationship - Critical collaboration and autonomy -Managing and maintaining donor constituency – Other NGOs and CBO -Networking, Partnering, Collaborating, etc. – Relating to market and business-NGI- Corporate relationship.

NGO Capacity Building - Building the competencies in NGOs - Identification and procurement of right competencies, Training and development and performance appraisal – Organisational – techno - managerial capacity, Capacity for independence and autonomy and capacity for learning and change.

### UNIT IV

Resource Management for Non-Profits:

Resource Mobilisation for NGO - Non-financial resource, natural resources, physical resources in the form of common property - Human capital resources and social capital financial resource – Institutional and non-institutional sources of funding - National and international Fund-raising strategies - Foreign contributions - Statutory obligations.

Accounting for Non- Profit Organisations: Basic accounting principles and concepts- Preparation and analysis of financial statements- Ratio analysis, cash flow and fund flow analysis - Responsibility accounting, performance budgeting and zero base budgeting; Financial Management: Investment, Financing – Management of working capital.

1. Chowdhary, D. P 1981.	Role of Voluntary Action in Social Welfare Development, New Delhi, Sidhartha Publications.
2. Drucker, Peter, 1983	Managing the Non-Profit Organisation, New Delhi, Macmillan
3. Gangrada, K.D, 1988	Social Welfare and Social Development, New Delhi, Northern Book Centre
4. Garain S, 1998	Organisational Effectiveness of NGOs, Jaipur, University Book House.
5. Jackson, J 1989	Evaluation for Voluntary Organizations, Delhi, Information and News Network.

6. Kapoor, K.K, 1986	Directory of Funding Organisations, Delhi, Information and News Network.
7. PRIA, 1989	NGO - Government Relations, Delhi, PRIA
8. PRIA, 1991	NGOs in India: A Critical Study, Delhi, PRIA
9. Sachdeva, D.R, 1998	Social Welfare Administration in India, Allahabad, Kitab Mahal.
10. Weiner, M, 1982	Human Service Management, Illinois, The Dorsey Press.

#### Master's level even semester (IV Semester)

### Paper code SWHC-13 Paper Title: EMPLOYEE RELATIONS AND LEGISLATION

#### INTRODUCTION

The purpose is to provide an in-depth knowledge about the relationship between employer, employee and the state, to bring out the importance of cordial employee relations for organizational productivity and gain an understanding of the mechanism of inter-personal relations, collective bargaining and productivity improvement functions in the organisation through involvement of all groups.

### **OBJECTIVES**

- a. Develop the skills of interpersonal relationship as per organisational requirement.
- b. Understand the trends and dynamics between the partners in the organisation.
- c. Enhance the knowledge on organisational performance, role and responsibility.
- d. Develop the knowledge on various statutory / legal aspects influencing the

organizations.

e. To stimulate thinking on rationale behind the Laws and their enforcement.

### **Course Content**

#### UNIT I

Employee relations, History of industrialization in India - Issues related to employees in organized and unorganized sector.

Concept, Definition, Philosophy and Principles of employee relations. Employee relations with special reference to Occupation - Safety - Health and Environment (OSHE) Education.

Analysis of the terms industrial discipline – misconduct, disciplinary proceedings.

Domestic Enquiry: Contents and Process, Principles of Natural Justice, Tribunal; Discharge/Dismissal.

#### UNIT II

Trade Unions: Trade Unionism in India, emergence, history and growth, Trade Union as an organization – Various Trade Unions in India, Role of Trade Unions in India, Employers' Associations – Objectives, structure and activities. Contemporary issues in employee relations.

#### UNIT III

Fundamentals of Labour laws, The Constitution of India and labour laws.

Employee Legislations: - The Payment of Bonus Act, 1965, Employees Provident Fund (and Misc. Provisions) Act 1952, Workmen's Compensation Act 1923, Employees State Insurance Act 1948, Payment of Gratuity Act, 1972, Child Labour (Prohibition and Regulation) Act, 1986. The Factories Act 1948, The Contract Labour (Regulation and Abolition) Act 1970, The Minimum Wages Act 1948 and The Payment of Wages Act 1936; The Apprentices Act, 1961, The Maternity Benefit Act 1961. The Trade Union Act 1926, The Industrial Employment (Standing Orders) Act 1946, The Industrial Dispute Act 1947, The Employment Exchanges (Compulsory Notification of Vacancies) Act 1958.

#### UNIT IV

Collective Bargaining: Definitions, characteristics, critical issues in collective bargaining, theories of collective bargaining, Collective Bargaining in India, Collective bargaining in practice, levels of bargaining, coverage and duration of agreements, administration of agreements, negotiating a contract, the negotiation process, effective negotiation, Employee relations in knowledge based industry.

Labor Welfare Officer - Duties and functions; Social Work in Industry.

1. Achar, M. R. 1976	Labour Rules in Karnataka, Bangalore, Shree Vidya Printers.
2. Arora, M, 2005	Industrial Relations, New Delhi, Excell Books.
3. Dasgupta, S. K.	Industrial Law, Sterling Publishers Pvt. Ltd.

4. Devar, R. S. 1967	Personnel Management and Industrial Relations, New Delhi, Vikas Publishing House.
5. Joseph, T.M. 2009	Industrial Law, Mumbai, Himalaya Publications Pvt., Ltd.
6. Lal Das, D. K. 1991	Personnel Management, Industrial Relations and Labour Welfare, Agra, Y. K. Publishers.
7. Madhusudhana Rao, M. 1986	Labour Management Relations and Trade Union Leadership, New Delhi, Deep and Deep Publications.
8. Malik P. L. 1986	Handbook of Labour and Industrial Law, Lucknow, Eastern Book Company.
9. Mamoria, C. B. and Mamoria S. 2006 10. Mamoria, C. B; Mamoria Satish, Gankar, S. V. 2000	Dynamics of Industrial Relations, Mumbai, Himalaya Publishing House. Dynamics of Industrial Relations in India, Mumbai, Himalaya Publishing House.
11. Mishra M, 2006	Case Laws on Industrial Relations, New Delhi, Excell Books.
12. Moorthy, M. V. 1968	Principles of, Labour Welfare, Vishakapatnam, Gupta Brothers.
13. Nagaraju, S. 1981	Industrial Relations System in India, Allahabad, Chugh Publications.
14. Pyle M and George, Simon A, 2009	Industrial Relations and Personnel Management, New Delhi,Vikas Publishing House Pvt Ltd.
15. Rudrabasavaraj, M. N. 1984	Human Factors in Administration, Bombay, Himalaya Publishing House.
16. Sanajaoba, Naorem 1985	Industrial Tribunal - Working, Procedure and Judicial Trends, New Delhi, Deep and Deep Publications.
17. Sharma, A. M. 1989	Industrial Relations - Conceptual and Legal Frame Work, Bombay, Himalaya Publishing House.

18. Saiyed I A, 2009	Labour Law, Mumbai, Himalaya Publishing House Pvt., Ltd.
19. Singh BD, 2005	Industrial Relations: Emerging Paradigms, New Delhi, Excell Books.
20. Sinha, G. P. and Sinha, P. R. 1977	Industrial Relations and Labour Legislation in India, New Delhi, Oxford IBH Publishing Co.
21. Somani, Anjan and Mishra, Shivani, 2009-10	Employment Laws, Jaipur, Ramesh Book Depot
22. Srivastava S C, 2009	Industrial Relations and Labour Law. New Delhi, Vikas Publishing House Pvt Ltd.
23. Subramanian, H. N. 1967	Labour Management Relations in India, Bombay, Asia Publishing House.
24. Tripati, P. C. 1989	Personnel Management and Industrial Relations, New Delhi, S. Chand and Sons,.
25. Tyagi, B. P. 1976	Labour Economics and Social Welfare, Meerut, Jai Prakash Nath & Co.
26. Vaid, K. N. 1970	Labour Welfare in India, New Delhi, Sri Ram Centre for Industrial Relations.
27. Yoder, D. 1972	Personnel Management an Industrial Relations, New York, Prentice-Hall India.

## Paper code: SWHC-14 Paper Title: MENTAL HEALTH AND PSYCHIATRIC SOCIAL WORK

### INTRODUCTION

This course is to provide awareness about mental health and mental health problems and also application of social work in mental health settings.

### **OBJECTIVES**

- a. Understand the concepts 'mental health' and 'mental illness'.
- b. Understand the signs and symptoms, etiology, diagnosis and treatment of

mental health problems.

- c. Understand different services for the care of mentally ill.
- d. Understand historical background of psychiatric social work in India and

abroad. Understand the nature of psychiatric social work services and relevance of team work.

e. Understand the nature of collaboration with voluntary organisations for the

welfare of mentally ill.

f. Identify the issues related to psychiatric social work department in hospitals

and community mental health settings.

### **Course Content**

## UNIT I

Concept of mental health and mental illness - Mental health as a part of general health - Misconceptions about mental illnesses. General approaches to the mentally ill - International Classification of Mental Disorders.

Signs, symptoms, etiology, diagnosis, prognosis and management of the following:

- Neuroses
- Psychoses
- Psycho physiologic disorders
- Personality disorders
- Psychiatric disturbances in children and adolescents
- Organic psychotic conditions
- Mental retardation.

### UNIT II

Introduction to Psychiatric Social Work: Meaning and Scope - Historical background of psychiatric social work in India and abroad - Reasons for its development as a specialty. Application of social work methods and other related techniques used in the field - Multi-disciplinary approach and team work in mental health care - Problems of hospitalization - Impact of mental illness on the patient, family and community.

Practice of Social Work: Importance of home visit and visit to the place of work - Role of family in the treatment of mentally ill - Preparing the family and community for the return of the affected individual, follow-up.

## UNIT III

Care of mentally ill: Day-care centre, night-care centre, half-way-home, sheltered workshop, Occupational therapy units - Role of social worker and role of voluntary organisations.

Role of voluntary organisations, governmental-agencies and paraprofessionals in the welfare of mentally ill.

Role of social worker in mental health centers, departments of psychiatry in general hospitals, child guidance clinics, community mental health units, correctional institutions, industries, and family welfare centres.

Role of social worker with head injured, paraplegics and epileptics.

Role of social worker in the management of substance abuse – Educational avenues in psychiatric social work - Research avenue in the field of mental health for social workers.

### UNIT IV

Organisation of psychiatric social work department - Functions; and collaboration with other departments.

Community mental health and social work, NMHP, Innovations like Satellite clinics, district mental health programme etc.

Rehabilitation and Acts: Occupational therapy - Principles and practice - Psychosocial rehabilitation.

Mental Health Act, 1987.

The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995.

1. Ahuja, Niraj 1995	A Short Textbook of Psychiatry, Third Edition, New Delhi, Jaypee Brothers.
2. Anderson, David. 1982	Social Work with. Mental Handicap, London, Macmillan Press Ltd.
3. Banerjee, G. R. 1968	Psychiatric Social Work, Chapter 26,
In.	Wadia, A. R. (Ed.): History and Philosophy of Social Work in India, Bombay: Allied Publishers.
4. Brody, Elaine M. and care	A Social Work Guide for Long-term
Contributors 1974	Facilities, U. S. Department of Health, Education and Welfare, Public Health Service, Maryland: National Institute of Mental Health.
5. Coleman, J. C. 1976	Abnormal Psychology and Modern
Life,	Bombay, D. B. Taraporevala and Sons.
6. Dickerson, Martha Ufford. 1981 7. Freedman, A. M. and	Social Work Practice with the Mentally Retarded, New York: Free Press. Comprehensive Textbook of
Kaplan, H. I. (Eds.) 1967	Psychiatry, Baltimore, Williams and Wilkins Company.
8. French, Lois Meredity. 1940	Psychiatric Social Work, New York; The Commonwealth Fund.
9. Friedlander, W. A. 1967	Introduction to Social Welfare, (Chapter 12: Social Work in Medical and Psychiatric Settings), New Delhi: Prentice-Hall of India.

10. Feldman Robert S 1997	Understanding Psychology, 4th Edition, Tata McGraw-Hill Publishing Company Limited, New Delhi
11. Golan, Naomi. 1978	Treatment in Crisis Situations, New York: Free Press.
12. Henderson, Sir David and Batchelor, I. R. C. 1962	Textbook of Psychiatry, New York Oxford University Press.
13. Hudson, Barbara L. 1982	Social Work with Psychiatric Patients, London: Macmillan.
14. Humble, Stephen and Unell, Judith (Ed.) 1989	Self Help in Health and Social Welfare, London: Routledge.
15. Jones, Kathleen. 1972	A History of the Mental Health Services, London: Routledge and Kegan Paul.
16. Jordan, William. 1972	The Social Worker in Family Situations, London: Routledge and Kegan Paul.
17. Maller, Joshua-o. 1971	The Therapeutic Community with Chronic Mental Patients, S. Karger.
18. Mishne, Judith (Ed.) 1980	Psychotherapy and Training in Clinical Social Work, New York: Gardner Press.
19. Page, J. D. 1983	Abnormal Psychology, New York, McGraw-Hill.
20. Robbins, Arthur J. 1957	Mental Hospitals in India and Social Work Service, Delhi School of Social Work.
21. Strean, Herbert S. 1979	Psychoanalytic Theory and Social Work Practice, New York: Free Press.
22. Stroup, H. H. 1960	Social Work - An Introduction to the Field, (Chapter 9: Psychiatric Social Work), New Delhi: Eurasia Publishing House.

23. Todd,F.Joan.1967	Social Work with the Mentally Subnormal, New York: Routledge and Kegan Paul.
24. Towle, Charlotte. 1941	Social Case Records from Psychiatric Clinics with Discuss Notes, Chicago; Illinois: University of Chicago Press.
25. Yelloly, Margaret. 1980	Social Work Theory and Psychoanalysis, New York: Van Nostrand Reinhold Company.

26. National Mental Health Programme for India

## Code SWHC -15 Title: MAJOR PROJECT

Students are given broader guidelines for undertaking empirical evidencebased project in the fourth semester, either independently or by forming a small team comprising of three to four students. In case of group project work, the group will be formed by the college or the university department by adopting random method of selection. The project shall comprise of selection of the topic, methodological details, analysis, interpretation and deductions made. The respective college / the department of the university will prepare the set of guidelines for presenting the report.

Evaluation of the Project will be done along with the viva-voce examination by the viva-voce committee constituted for the assessment of social work practicum or similar committee may be constituted, if required.

Even semester Code: **SW HC-16** Title : **SOCIAL WORK PRACTICUM - V** 

Concurrent practice learning of two-days a week - on going learning of practice is an opportunity to develop intervention skills in reality situations. This entails learning social work practice for two, or two and a half days or its equivalent, each week of the semester. The learners may be placed in agencies or in communities to initiate and participate in direct service delivery. Practice learning is a vital component of the educational opportunity to be provided to the learner. The teaching-learning process must be designed to help the learner to move on the mastering strategies, skills and techniques to practice social work.

## Even semester Code: **SWHC-17 Title: SOCIAL WORK PRACTICUM – VI**: (BLOCK PLACEMENT)

Block Placement - enables learners to integrate learning and generate newer learning by participating in the intervention process over a period of 6 weeks continuously, in a specific agency. Usually, block field work is provided at the end of the two-year programme. There shall be a professionally qualified worker in the setting willing to plan orientation and provide consultation, when needed.

### Paper code: SWSC-6 Paper Title: HUMAN RESOURCE DEVELOPMENT AND EMPLOYEE WELLNESS

## INTRODUCTION

The purpose of this course is to provide practical exposure and knowledge in behavioural science to develop skills not only to understand and analyse problems but also to develop a problem-solving approach to issues.

### **OBJECTIVES**

- a. To develop multi facets of the personality and to build self confidence.
- b. To develop a spirit of continuous learning and innovation.
- c. To strengthen the competency base of individuals, teams and organization and also femilar with the organizational culture.
- d. Understand and further the organization culture.
- e. To appreciate the importance of bottom-line focus to the Human Resource

function and trend toward HR Accountability.

f. To understand the various approaches to and techniques of measuring HR issues.

g. To create awareness of different types of information systems in an organization so as to enable the use of computer resources efficiently, for effective decision- making.

### **Course Content**

### UNIT I

**Human Resource Development (HRD):** Concept, origin and needs for HRD; Overview of HRD as a Total system; Approaches to HRD; human capital approach; social psychology approach and poverty alleviation approach; HRD and its dimensions, Competency Mapping.

### UNIT II

**HRD Interventions:** Performance Measurement Systems – Fundamental issues. Feedback sessions. Organizational goal setting process, Key Result Area (KRA) and Key Performance Indicator (KPI),Coaching, Mentoring, career planning, career development, reward system, quality of work life. HRIS: - Computers and computer based Information Systems. Measuring HR : Changing role of HR, HR as a strategic partner, the need for measuring HR. Approaches to measuring HR: - Competitive Benchmarking, HR Accounting, HR Auditing, HR Effectiveness Index, HR Key Indicators, HR MBO (Management by Objectives).

Instructional Technology: Learning and HRD; Building Learning Organization: measuring learning – the intellectual capital, architecting a learning organization, Organizational Learning, models and curriculum; factors and principles of learning; group and individual learning; HRD trends; behavioural sciences; transactional analysis; Concepts of continuous learning, behavior modeling and self-directed learning; evaluating the HRD effort; data gathering; analysis and feedback; HRD experience in Indian organizations; future of HRD - Organization culture and development.

## UNIT III

**Talent Development:** Concept and importance; Training Need Analysis, process of training, designing and evaluating training and development programs. Use of information technology, Types and Methods of Training: Training within industry (TWI), External; on the job and off the job; Training methods; lecture, incident process, role play, structured and unstructured discussion, in-basket exercise, simulation, vestibule, training, management games, case study, programmed instruction, team development, and sensitivity training; review of training programs.

### UNIT IV

**Employee Wellness**: Concept, philosophy, principles and scope; Importance and relevance of wellness programs, Role of Welfare Officer as per the Factories Act 1948. Relevance - with reference to Accidents, Absenteeism, Alcoholism, Domestic Violence: Preventive and remedial measures.

Employee Counseling. Role of Counselor in Organizations. Corporate Social Responsibility (CSR): CSR as a business strategy.

Environmental management systems ISO 14001, ISO 26000: Social responsibility guidance standard, environmental impact assessment.

1. Bhattacharyya, Dipak Kumar.1999	Managing People, New Delhi, Excel Books.
2. Business Today	Managing People: The Business Today, Experiential Guide to
Managing	Workforce 2000, January 7-21, 1996.
3. Cowling, Alan and James Philip	The Essence of Personnel Management and Industrial Relations, New Delhi, Pentice-Hall of India Pvt., Ltd.
4. Davis, Keith. 1983	Human Behaviour at Work, New Delhi: Tata McGraw-Hill
5. Fisher, Cynthia; Schoenfeldt, Lyle F. and Shaw, James, B. 1997	Human Resource Management, Third Edition, Boston, Houghton Mifflin Company.
6. Jayagopal, R. 1990	Human Resource Development: Conceptual Analysis and Strategies, New Delhi: Sterling Publishers Pvt. Ltd.
7. Moorthy, M. V. 1982	Priciples of Labour Welfare, New Delhi, Oxford & IBH.
8. Moorthy, M. V. 1992	Human Resource Management Psycho-Sociological Social Work

	Approach, Bangalore, R & M Associates.
9. Norman, M. 1960	Psychology in Industry, London, Harrap & Company.
10. Prasad, L. M. 1996 S.	Organisational Behaviour, New Delhi,
	Chand & Co.
11. Rao, T. V. 1990 &	HRD Missionary, New Delhi. Oxford
	IBH.
12. Rao, T. V. 1991	Reading in Human Resource Development, New Delhi: Oxford and IBH Publishing Co. Pvt. Ltd
13. Rudrabasavaraj, M. N. 1984	Human Factors in Administration, Bombay: Himalaya Publishing House.
14. Sahni, P. and Sharma, K. K. 1988	Organisational Behaviour, New Delhi: Deep and Deep Publications.
15. Singh M. K. and Bhattacharya (Eds.) 1990	Personnel Management, New Delhi : Discovery Publishing House.
16. Vroom, V. H. and Grant, L. 1969	Organisational Behaviour and Human Performance, New York. Wiley.

### Code: SWSC-6 Title: CASE STUDIES

Every Candidate is expected to take up five cases, study them in depth and present the intervention, if any. Case refers to a unit of study – an individual, an institution, a community or an incident. The candidate has to work under the guidance of faculty member and submit the report on or before the date prescribed.

The university or the college concerned can develop guidelines for undertaking case studies. However, the students are encouraged to start his/her work on case studies from the beginning of the course.

Evaluation of the case study will be done along with the viva-voce examination by the viva-voce committee constituted for the assessment of social work practicum or similar committee may be constituted, if required.

### Open Elective Paper code SWOE-3 Paper Tile: DISASTER MANAGEMENT

### INTRODUCTION

The course aims at introducing students to acquire the required knowledge and skills in disaster management.

## **OBJECTIVES**

- a. Understand key concepts, theories and approaches of disaster management with specific reference to Indian context
- b. Develop skills to analyse factors contributing to disaster
- c. Develop an understanding of the process of disaster management
- d. Develop an understanding of the social worker's role in the team for disaster management.

#### **Course Content**

### UNIT I

Disasters: Concept, types and impact - Famine, floods, cyclones, hurricanes, warfare, earthquake, volcanoes; traditional and modern disaster threats and care factor, classification of disasters; Disaster management - Definition and concept; approaches to disaster management, importance and relevance of disaster management in the present environmental scenario, cases studies of disaster management.

### UNIT II

Disaster and Social Work Intervention: Scope of disaster related intervention, intervention during disaster impact stage, trauma counseling and crisis intervention, post disaster management, damage assessment and long term rehabilitation and reconstruction, networking and co-ordination between government, NGOs, donor agencies, local bodies, police, military etc.

### UNIT III

Disaster Prevention and Preparedness: Vulnerability analysis, hazard mapping, community based disaster preparedness programmes, training for CBDP, preparedness for post-disaster emergency response and long term rehabilitation, organization and planning, logistics; resource utilization, specialized skills and training needs; public awareness and education; first-aid training, civil defense training.

### UNIT IV

Institutions and Instruments in Disaster Response: international decade for natural disaster reduction and UN resolutions, administration of relief in India -National, state, district and local levels; Disaster related legislations and policies; national and international donor agencies; NGOs, mental health institutions in disaster management and relief.

1. IFRC, 2005	World Disaster Report
2. Birnabaum, F, Coplon, J and Scharff, T 1973	"Crisis intervention after a Natural Disaster", Social Case Work, Vol. 54, No. 9, 545-551
3. Blaufard H and Levine J 1967	"Crisis intervention in an Earthquake", Social Work, Vol.17, No.4, 16-19
4. Brahme S and Gole P, 1967	Deluge in Poone, Poone: Asia Publishing House
5. Chen, L 1973	Disaster in Bangladesh: Health Crisis in a Developing Nation, New York, Oxford University Press.
6. Fritz, C.E 1968	"Disaster", Sills D (Ed.) Internatioanl Encyclopedia of Social Science. Vol 4 USA: The MacMillan Company and the Free Press, 202-208.
7. Gangrade, K.D and	Challenge and Response, Delhi: Rechna Publication.
Dhadde S, 1973	Rechina Fublication.
8. Grossman, L 1973	"Train Crash: Social Work and Disaster Services" Social Work Vol.18, No.5, 38-44
9. Hoff, A 1978	"People in Crisis", Understanding and Helping, California: Addison Wesley Publishing Company.
10. Joint Assistantance Centre 1980	Natural Disaster, New Delhi: Adhyatma Sadhana Kendra

11. Lindomann, E 1944	"Symptomology and Management of Acute Grief", American Journal of Psychiatry, Vol. 101, pp.141-148
12. Shader, I and Schwartz A 1966	"Management of Reaction of Disaster", Social Work, Vol. 11, No. 2.
13. Siporin, M 1966	"The Experience of Aiding the Victims of Hurricane "Betsy", Social Service Review, Vol. 10
14. Wolfenstein, M 1977	Disaster: A Psychological Essay, New York: Arno Press

## **Open Elective Paper code SWOE-3 Paper Title: CORRECTIONAL ADMINISTRATION AND SERVICES**

#### INTRODUCTION

This course introduces the basics of the administration of correctional institutions and the integrated services provided to persons in conflict with law so as to reintegrate them into the mainstream of society as law abiding citizens.

### **OBJECTIVES:**

- a. To acquaint with the correctional institution and non-institutional programmes.
- b. To understand the different services for juvenile, young and adults offenders and also to understand the legal provisions and procedures for their assistance.
- c. To understand the role of custodial staff in the process of correction and rehabilitation.
- d. To understand the structure, function ,treatment and facilities provided by the institutions.

### **Course content**

### UNIT I

Institutional systems - Introduction to correctional administration. History of Correctional Administration in India - Concept, objectives and functions of Correctional administration.

Institutional protection for children and young offenders - Juvenile Justice (Care and Protection of Children) Act -2002, 2005.

Observation Home, Juvenile Home for Boys and Girls and their functions. District Shelter for boys and girls and their functions.

### UNIT II

Institutional Treatment for Released Offenders and Convicts.

Prison - Historical development of prison system- Indian Prison Act, Prison Manual (Karnataka).

Prison administration, prison labor, prison discipline and prison education Pre-release programmes, prisoners' welfare board.

Open-air prison - Historical development of Open-air prison system, organization and administration.

### UNIT III

Non-institutional systems.

Probation and Parole - Historical development of probation system, principles and procedure.

Parole - Historical development of parole - functions and powers of Parole Board, Conditions under the Prison Manual. Indian Penal Code, provisions on Parole.

Pre-release preparation of the parolee.

### UNIT IV

After care services:

Legal provision for establishing social institution.

Provision for assistance to released prisoners - Role of voluntary organization, corporate bodies and the state in the rehabilitation.

Prevention of Immoral Traffic Act - Its objectives; State Home for Women (Sthrinikethana)

Citizen committees, Police help-line.

Social work intervention and Role of social worker in the prison administration. Social work practice in correctional services.

1. Ahuja Ram, 2006	Criminology: New Delhi, Rawat Publications
2. Afzal Qadri, S.M, and Ahmad Siddiqiue's, 2005	Criminology: Problems & Perspectives, Lucknow, Eastern Book Co.
3. Paranjape N.V, 1998	Criminology and Penology; Allahabad: Central Law Publications
4. Sethna, M.J, 1964	Society and the Criminal, Bombay, Kitab Mahal
5. Sirohi, J.P.S, 1983	Criminology and Correctional Administration, Allahabad, Allahabad Law Agency
6. Srivastava, Surendra Sahai 2007	Criminology, Criminal Administration; Allahabad, Allahabad Central Law Agency