



ಮೈಸೂರು ವಿಶ್ವವಿದ್ಯಾನಿಲಯ

UNIVERSITY OF MYSORE

Estd. 1916

CODE OF ETHICS and CONDUCT FOR NON-TEACHING STAFF



The Internal Quality Assurance Cell (IQAC)
University of Mysore
Manasagangothri
Mysuru-570006



UNIVERSITY OF MYSORE

VICE-CHANCELLOR'S MESSAGE

The University of Mysore is one of the oldest Universities in India established in 1916 and presently governed by the Karnataka State Universities Act, 2000. Government work is God's work. Public service is a public trust, requiring all stakeholders, especially the employees, to place loyalty to the Constitution, the laws, and ethical principles above personal or any private gain. It is a service intended to serve all members of a community. Education, for most of us, is a necessary public good central to the task of nation-building and, like fresh air, is necessary to make our communities come alive. The mission of the University of Mysore is to contribute to society through the pursuit of higher education, learning, and research at the highest international levels of excellence. Nothing is equal to knowledge is the Motto of the University. The Government, University Authorities, Teachers, Non-teaching Staff, Students, Alumni, Parents, and the Public are the major stakeholders of the University.

Persons employed by the University who have no instructional responsibilities are generally treated as Non-Teaching staff. They include all administrative staff, technical staff, clerical and all support staff. To maintain absolute integrity at all times, complete devotion to duty is necessary. Sincerity and devotion are needed for all these staffs, failing which the system cannot progress further. To render prompt and courteous service to the stakeholders, the University of Mysore prepared this "Handbook of Code of Ethics and Conduct for Non-Teaching Staff". The employees of the University are governed by The Government Servants Conduct Rules 1960, Central Civil Services (Conduct) Rules, 1964, Karnataka Civil Service (Conduct) Rules, 1966, and the UGC's code of ethics which aims the Non-Teaching employees to work as supporters of social change as it used to be in the past. In addition to these, the specific codes given in this handbook should be complied with by these employees who are the backbone of the administrative system, at the University of Mysore.

PROF. G. HEMANTHA KUMAR
VICE-CHANCELLOR
Vice-Chancellor
University of Mysore
Mysuru-570 005

INTRODUCTION

The set of practices that outlines the general norms, rules, and responsibilities of an individual or an organization are termed as the *Code of Conduct*. Essentially, these practices are an important part but not a comprehensive solution on its own, in establishing an inclusive culture. An organization's values and proper behavioral standards that accord with aforesaid values are fundamentally stated by most organizations. The purpose of the code of conduct is to define and promote crucial ethical principles important and relevant to the organization whereby identifies and disallows aspects of behavior that summons legal liability.

Principles that deem helpful for professionals to function with honesty and integrity are termed as *Code of Ethics*. This outlines the manner professionals are to approach the problems drawn through ethical principles on basis of core values of the organization and the professional standards that are to be adhered thereby upholding the mission of the organization.

Ethical codes are meant to assist the members in comprehending right and wrong and ensuing decisions and actions. To regulate and streamline the academic profession is the core objective of the seconds.

This handbook outlines all the roles and responsibilities of a Non-Teaching staff while serving in the University.

NON-TEACHING STAFF

The Non-teaching personnel is those staff that is required to cater to the needs of the students as well as to complement teachers' professional roles and responsibilities. The roles dawned by non-teaching personnel range in various forms depending on individuals' roles and students' specific needs. A professionally effective relationship between teaching and non-teaching personnel are essential to meet the diverse needs in the best interest of the students' community. For today's students, our approach should be moulded professionally. If we fail in satisfying the students' needs, the message carried by them may deteriorate the standard of the University.

1. CODE OF ETHICS AND CONDUCT

There are five Major Codes of Ethics to be strictly adhered to by any employee. They are 1) integrity, 2) objectivity, 3) professional competence, 4) confidentiality and 5) professional behavior.

1.1. Be Inclusive

University and in turn the university personnel shall welcome, accept and mentor people from all walks of life not barring demography, socio-class, economic status, Culture, Nationality, Educational Level, Colour, Immigrant Status, Sex, Age, Physical Features, Family Status, Political Ideology, Religion, Mental and Physical prowess, and ability.

1.2. Be Considerate

The stakeholders depend on each other to produce the best talented students in a University. Wrong decisions will affect Colleagues and all others, and one must keep in mind and take into account all those consequences when making crucial decisions.

1.3. Be Respectful

It is fruitful to find a respectful fashion or attitude to deal with disagreement that ensues from frustration from time to time. Disagreement must not be allowed to transform into personal attacks in any circumstances. For people to be productive and creative a professional ambiance that people feel comfortable and safe in is essential. University deemed temple of education shall hence provide such an ambiance.

1.4. Choose Your Words Carefully

Kind words do not cost much yet they accomplish much. Usage of words that potentiates suppression must be averted in all circumstances since their implications are unacceptable. This includes, but is not limited to:

- Threats of violence.
- Insubordination.

- Discriminatory jokes and language.
- Sharing sexually explicit or violent material via Electronic devices or other means.
- Personal insults, especially those using racist or sexist terms.
- Unwelcome sexual attention.
- Advocating for, or encouraging, any of the above behavior.

1.5. Don't Harass Any body

Differences of opinion and disagreements in most instances are unavoidable. What is important is that one should resolve the disagreements and differing views constructively. In general, if one is asked by someone to stop something, then one should stop. When one disagrees, one should try to understand why and reason it out.

1.6. Make Differences into Strengths

Academic strength is multi-faceted and multi-layered. Every individual from the differing and dis-similar path offers something unique and if culminated can potentially lead to all-encompassing solutions. Hence, barring someone's views and opinions due to a lack of openness is a lost opportunity. As well, blame games and pointing others is a serious lack of professionalism.

Work Environment Code of Conduct in a University includes providing equal opportunity, avoiding discrimination and harassment, maintain safety, prevent substance abuse, stop gambling, and maintain privacy and good manners.

1.7. Avoid Conflicts of Interest

The repute of the university is built upon the reputations of all its stakeholders and thus showcasing integrity is essentially the cornerstone of the university. Conflict of interests, however prevalent must be harnessed through open discussion that contributes to aforesaid integrity.

1.8. Protecting the Assets of the University

The resources of the university in all its facets must be secured and kept fully functional by the stakeholders for the benefit of the stakeholders. Resources include physical, intellectual, electronic or digital, information, ICT systems, and IPRs.

1.9. Anti-Bribery and Anti-Corruption

The repute of the university lies in the trustworthiness of all its stakeholders in upholding the integrity in all spectra of functionality. Employees should always do their work fairly, honestly, and legally. University employees should avoid accepting bribes and corrupt practices. Kickbacks and gifts in exchange for favors are also considered as indirect methods of corrupt practices.

University personnel shall abhor from a) facilitating selling agents or canvass for publishing business enterprise or traders b) asking for or accepting any contribution or otherwise associating himself with the raising of any fund or making any other collections, whether in cash or kind, in pursuance of any object whatsoever, except subscription from the members of any association of teachers; c) financial acquaintances with students or custodian; d) influencing for personal gains or coordinating matters that incur debt beyond means to repay; e) facilitating acceptance by any member of his family or societal comrade of his behalf to receive or demand gifts and the like from any student or his custodian or any person with whom he has come into a contract under his position in the University.

2. ATTENDANCE AND PUNCTUALITY

Reporting to the office on time and avoiding absenteeism is habitually good. This implies that every employee should be arriving well before time in the office, be ready to work beyond office hours during essential periods, and even on holidays. Absenteeism and tardiness by an Employee will burden other employees and the University too.

Teachers must a) report at least 15 minutes before the commencement of office hours; b) must be present at the campus and on the job during the entirety of working hours unless duties are assigned elsewhere by the hierarchical authority; c) obtain written permission for reporting to duty beyond schedule or leaving early before schedule; d) abhor from seeking permission during the allotted schedule of class; e) be aware of 40 hours workload per week with a maximum class hour of 16 hours in a week.

2.1. Absence Without Notice

Staff members who are unable to work due to illness or an accident should notify their Superiors. This allows the Superiors to make alternate arrangements for covering the work allotment of the person who is absent and facilitate others to continue the academic work in their absence.

2.2. General Harassment and Sexual Harassment

The University diligently facilitates a work culture free from any kind of discrimination and harassment. Explicit expressions or comments on an individual or community on basis of legally protected characteristics or traits are forbidden and hence not tolerated by the university.

2.3. Restricted Cell Phone Use at Work

Personal Cell Phone usage during Work Hours, Official Meetings, Seminars, Council Meetings, is fully discouraged, except in extreme cases such as an emergency or offer service during hazards and disasters.

2.4. Dress Code

A Professional appearance and outlook are very important for all the university personnel who work with the Students and the Public. All the employees of the University should be well-groomed and dressed appropriately for their dignified position.

2.5. Substance Abuse

The university prohibits possession, sale, manufacture, distribution, or purchase of controlled substances as well as being or working under the influence of illegal drugs, alcohol, or substances of abuse on life is prohibited.

2.6. Tobacco Products

The use of Tobacco Products within and outside the campus areas is explicitly prohibited.

2.7. Internet use at Work

University personnel may use the Internet when appropriate to access the Academic information needed to conduct classes and carry out research. The use of the Internet must not disrupt or injure the Computer network of the University. The use of the Internet must not interfere with any other employee's productivity or the University's progress.

2.8. Professional Integrity

It is the practice of maintaining ethical behavior at an expected level and showcasing adherence to moral and ethical principles and values of honesty, honor, dependability, and trustworthiness.

Code of Ethics and Conduct for Non-Teaching Staff

The Personnel of the university shall;

- a) Not entice or be enticed through the pros and cons that exist between professional and private practice.
- b) Respect confidentiality of all information about university exams as well as matters of students and colleagues unless legally or legitimately demanded.
- c) Keep away from exhibiting personnel differences if any, that could hinder the repute of the university.

3. COMMITMENT TO PROFESSIONAL VALUES

Professional values are those that set apart a professional from a layman. Those that garner repute and honor in one's profession. Some additional aspects of professional values besides those mentioned in this code are politeness, mutual admiration, discretion, focus on continuing professional development, and so on.

Commitment to these values renders repute and growth of an individual and in turn the university. Therefore the personnel of the university shall;

- 1) Function efficiently and diligently always conforming to rules and regulations.
- 2) Uphold the decorum of the established hierarchy in accepting honorary work.
- 3) Abhor from criminal activities and in case of any such legal proceedings, diligently notify the authority.
- 4) Abhor from politicizing under any circumstances for individual benefits or gains; as well keep away from associating with any activities/movements of any such agencies/parties or individual.
- 5) Keep away from anti-secular inclinations and consequential participation as well as the enticement of any person in such activity that may disrupt the harmony and that which may cause damage to human dignity.
- 6) Abhor from indulging in criticizing and validating the policies of the government.

3.1. Professional Collaboration

Collaboration is exhibiting interdependence and accountability for one's learning while encouraging the learning of others. Collaborative learning could benefit the university as the

Code of Ethics and Conduct for Non-Teaching Staff

team is better than an individual. Therefore the personnel must;

- a) Refrain from lodging unsubstantiated allegations against their Colleagues to satisfy vested interests;
- b) Discharge their responsibilities following the established rules outlined by the higher authorities and adhere to the conditions of the contract;
- c) Refrain from responding to unnecessary political motivations as these ruin the sanctity and smooth progress of an Educational Institution;
- d) Should accord the same respect and treatment to the Non-teaching Staff as they do to their fellow Teachers.

4. FRIENDLY AND CO-OPERATIVE RELATIONSHIP

The efficacy of a team in a participative environment bears many fruitful results than individualism. Upholding professionalism in all aspects could be even more effective through cooperation and harmonious ambiance. The personnel of the university shall therefore uphold professionalism and harmonious conduct with all the concerned.

4.1. Maintaining a Good Relationship with Students

The personnel of the university regardless of the cadre are expected to facilitate the greater exhibition of knowledge and professionalism, especially with the student community. There lies at the heart of the relationship the aspects like mutual trust and respect, impartiality, human dignity, and the right to equity and knowledge. This relationship is beneficial to both the parties in the wholesomeness of education. Therefore, personnel of the university shall deal with students diligently and impartially barring all socio-economic classes, sectors, and characteristics; meet the individual needs of the students not abstracted by students abilities; facilitate improvement in a students attainment, develop personalities, in turn, contribute to society; inculcate scientific temper, the spirit of inquiry, ideals of democracy, Patriotism, Social Justice, Environmental Protection and Peace; develop an understanding of our National Heritage and National Goals; and Refrain from inciting students against other Students, Colleagues or University Administration.

4.2. Maintaining Cordial Relationships with Others

An ambiance of cordial culture that potentiates life long constructive association is at the very core of the university. Hence, teachers are expected to a) treat and interact with each other

Code of Ethics and Conduct for Non-Teaching Staff

cordially and respectfully; b) Refrain from making unsubstantiated allegations against Colleagues to higher authorities, and c) Refrain from allowing considerations of Caste, Creed, Religion, Race or Sex in their professional endeavor.

5. ACTS OF MISCONDUCT

Any personnel of the university must manifest inspirational conduct to be a role model for other stakeholders and misconduct of any kind, therefore, is never acceptable under any circumstances, if exhibited by teaching personnel.

Shortfalls will constitute misconduct not limited to the following situations and actions:

1. Conscious failure to carry out the academic/technical/administrative/other activities and duties assigned.
2. Victimization and discrimination of Students, Colleagues, and other staff.
3. Provocating any stakeholders that may disrupt the functionality of the university.
4. Raising questions of Caste, Creed, Religion, Race, or Sex in his/her relationships with Students, Colleagues, and other staff, to further prospects for self-gain and selfish agendas.
5. Refusal to accept/carry out the decisions/directions of superiors, competent authorities/bodies, and Officers of the University in the due exercise of their rights in the functional hierarchy.

5.1. Compliance with the Code of Ethics and Conduct

It is the responsibility of all personnel of the university to comply with this code and in the process, uphold the reputation and honor of the University and the noble profession of education.

5.2. Disciplinary Action

Non-compliance and violation of the regular duties, Service Rules and the Code of Ethics and conduct will invite punishment either in the form of censure or deferment of Increment or Suspension or Termination from Service after a due inquiry by the discretion of the University Authorities.

The Authorities of the University of Mysore appeal to all Staff members to work as a team in

Code of Ethics and Conduct for Non-Teaching Staff

Institution-building and in upgrading the reputation of the University into one of the best Institutions of Excellence in Higher Education in India.

CONCLUSION:

The students' trust in the university is the backbone of its growth and development. This trust and consequential reputability of the university has to be built and sustained by maintaining a high level of professionalism in imparting knowledge and providing better services to them. Every employee must perform diligently, proactively, and constructively in upholding the dignity, culture, and heritage of the University.

Prepared by

The Internal Quality Assurance Cell (IQAC)

University of Mysore, Manasagangothri, Mysore-570006.