# "CUSTOMER SATISFACTION TOWARDS E- BANKING: A CASE STUDY OF MANDYA DISTRICT"

A Project report Submitted to

# DEPARTMENT OF STUDIES IN COMMERCE MANASAGANGOTRI, MYSURU UNIVERSITY OF MYSORE Mysore 570006.

In practical fulfillment of requirement for the award of

# MASTER OF COMMERCE 2019-2020

Submitted by

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2020

#### UNIVERSITY OF MYSORE

Department of studies in Commerce Manasagangotri, Mysore- 570006

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## **CERTIFICATE**

This is to certify that CHANDRASHEKHAR C is student of 4<sup>th</sup> semester, M.com, Department of Studies in Commerce. The project entitled "CUSTOMER SATISFACTION TOWARDS E-BANKING: A CASE STUDY OF MANDYA DISTRICT" has been prepared by his in partial fulfillment of requirement of M.com programme of University of Mysore.

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### **CERTIFICATE**

This is certified that, the project work entitled "CUSTOMER SATISFACTION TOWARDS E-BANKING: A CASE STUDY OF MANDYA DISTRICT" is the record of research work done by Chandrashekhar C and submitted for the award of the degree "Master of Commerce" of University of Mysore during the year 2019-2020. The project has been approved as it satisfies the academic requirements prescribed for the Degree in Master of Commerce. Also certified that this project is entirely original work of the candidate with general guidance of me and it has not previously formed for the award of any degree, diploma, associate ship, fellowship or similar title of this or any other university.

Date:

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