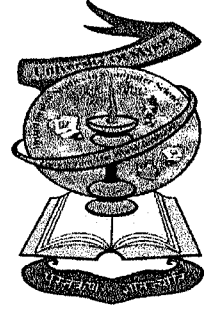# UNIVERSITY OF MYSORE

CERTIFICATE

This is to certify that the project entitled **"Bank Customer Complaint Analysis using Natural Language Processing"** is a bonafied work carried out by **Sanjana R Dabade**, with register no. **17MCA30**, a student of **Department of Studies in Computer Science, Manasagangotri, University of Mysore,** Mysore at *'Lets Pro'* Mysore in partial fulfillment for the award of the degree of **Master of Computer Applications (MCA)** by the **University of Mysore during the academic year 2019 – 20.**

The project work is approved as it satisfies the academic requirements in respect of project work prescribed for the aforesaid degree. This project report has not been submitted previously by anybody for the award of any degree or diploma to any other university.

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