

**COSUMER SATISFACTION TOWORDS POST SALES  
SERVICES AT MS TVS MOTORS KUSHALNAGAR**

**BY**

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**IV Semester, MBA**

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**Guide:**

**Prof. D. Anand Ph. D**

**Project report submitted to the University of Mysore in partial  
fulfillment of the requirement of IV Semester MBA degree  
examination 2020**

**B.N. Bahadur Institute of Management Sciences,**

**University of Mysore, Manasagangotri,**

**Mysore-570006.**

## CERTIFICATE

This is to certify that **DEENA K S**, student of IV semester, MBA course has prepared this project report entitled "**Consumer Satisfaction towards Post Sales Services at MS TVS motor**" in partial fulfillment of the requirement of MBA degree examination of 2020.

Place: Mysore

Date: 31/08/2020



Prof. Aisha. M. Shariff

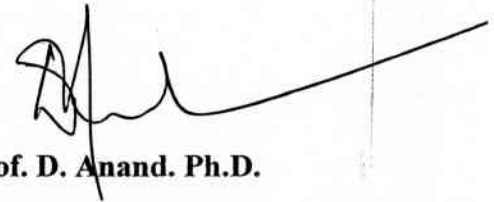
Chairman

## **GUIDENCE CERTIFICATE**

This is to certify that DEENA K.S. student of IV Semester, MBA course has prepared this project report entitled "**Consumer Satisfaction towards Post Sale Services AT M S TVS Motor Company**" under my guidance in partial fulfillment of the requirements of MBA degree examination of 2020.

Place: Mysore

Date: 31/08/2020



**Prof. D. Anand. Ph.D.**

**(Project Guide)**